



The Energy Company Obligation (ECO4 Flex) scheme



Background

- ▶ Initially led by CCR (Cardiff Capital Region)
- ▶ E.ON formally procured.
- ▶ Formally endorsed at cabinet on 30th March 2023.
- ▶ Statement of Intent for ECO4 Flex published formally on 19th May 2023.
- ▶ Resource

e-on
next

The Scheme

- ▶ Vale of Glamorgan first to sign-up in the region.
- ▶ Vale of Glamorgan first to use the Passport software in Wales.
- ▶ Supports low income and vulnerable households.
- ▶ 8 companies installing.
- ▶ Measured in annual bill savings rather than CO2.



Eligibility

- The property has an EPC rating of D, E, F, or G (rented properties must be E, F or G rated) and
- The occupier receives one or more means tested benefits, or
- The occupier is in receipt of child benefit with an Income less than £31,000. This cap applies irrespective of the property size, composition, or region, or
- The occupier qualifies under a supplier flex declaration (e.g. NHS letter confirming a significant health condition)

Upgrades

Cavity/solid wall insulation

Loft/underfloor insulation

Low carbon heating system (air source heat pump)

Boiler upgrades

Solar PV

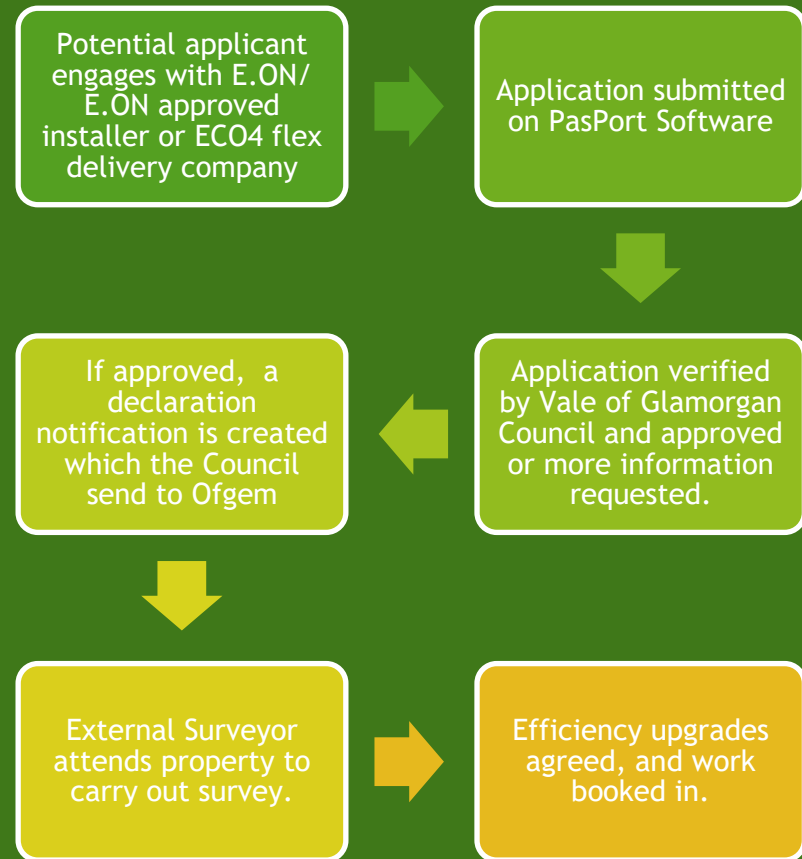
Cardiff	
Total Potential Empty Cavities	23471
Council Tax Band A-E	14095
PRS Council Tax Band A-E	2113
EPC D	15534
EPC E	6881
EPC F	875
EPC G	181

Bridgend	
Total Potential Empty Cavities	8112
Council Tax Band A-E	7122
PRS Council Tax Band A-E	816
EPC D	4804
EPC E	2724
EPC F	507
EPC G	77

Merthyr Tydfil	
Total Potential Empty Cavities	2192
Council Tax Band A-E	2151
PRS Council Tax Band A-E	298
EPC D	1507
EPC E	584
EPC F	90
EPC G	11

Vale of Glamorgan	
Total Potential Empty Cavities	8661
Council Tax Band A-E	5929
PRS Council Tax Band A-E	825
EPC D	5573
EPC E	2523
EPC F	465
EPC G	100

The process



Marketing

- ▶ Care and repair promotion
- ▶ 50+ Forums
- ▶ Citizen's advice
- ▶ Food bank events
- ▶ Cllr information email
- ▶ Social Services, NHS promotion
- ▶ SRS signposting
- ▶ Social media
- ▶ Home energy efficiency web pages
- ▶ Installers



FREE energy-saving insulation is available in your area¹

We're working with your local council to bring energy-efficiency, cost savings and comfort right to your door-step.



e-on

Do your bit for the planet and lower your energy bills by up to £280² a year.



To check if you qualify and to apply:

Call our free phone line **0333 202 4422** and quote **'Community Flyer'**

We're open 9am to 5pm, Monday to Friday.

Or scan the QR code

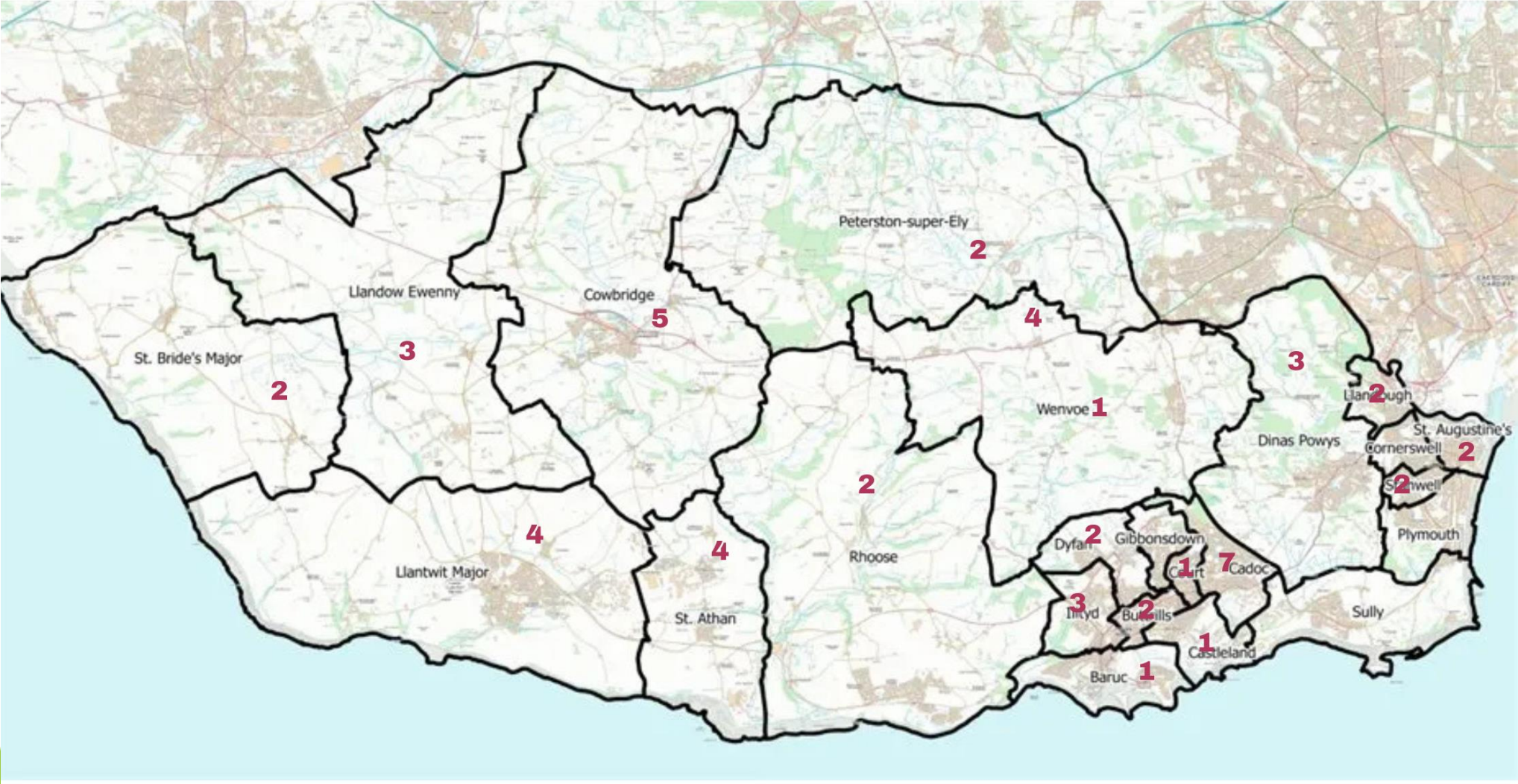


1. All applications need to meet the requirements of the Great British Insulation Scheme set by Ofgem and Ofgw's obligation targets and will be subject to a free home survey. Properties that don't meet the criteria for free insulation can pay a contribution, providing they meet council tax band and EPC requirements. You may need to pay for scaffolding and ventilation if they are needed for your installation, but we'll let you know during your survey.

2. Energy bill savings estimate based on insulating a semi-detached gas-heated home. Figures are based on fuel prices as of January 2024, sourced from <https://www.energytrust.org.uk/advice/how-to-keep-well-insulated/>

Achievements to date

53 applications
approved



Vale of Glamorgan Performance

Application Source	Vale of Glamorgan Flex						Merthyr Tydfil Flex					
	Application In Progress	Declaration Approved, not yet installed	Project installed (ECO)	Project installed (GBIS)	Application Rejected	Declaration approved but install didn't go ahead	Application In Progress	Declaration Approved, not yet installed	Project installed (ECO)	Project installed (GBIS)	Application Rejected	Declaration approved but install didn't go ahead
Zing		6	4			1						
LD ECO	0	23	6		2		1	18	15	1	1	
EAGA			2					4				
Steller Energy	1											
Greenhouse Energy												
Carbon 247												
City		3										
LMF		1										
EON/ Council Generated		2	1			3	1	4	1	1	3	
Total by status	1	35	13		2	4	2	22	20	1	2	3
Total applications overall	55						50					

Application Source	Cardiff Flex						Bridgend Flex					
	Application In Progress	Declaration Approved, not yet installed	Project installed (ECO)	Project installed (GBIS)	Application Rejected	Declaration approved but install didn't go ahead	Application In Progress	Declaration Approved, not yet installed	Project installed (ECO)	Project installed (GBIS)	Application Rejected	Declaration approved but install didn't go ahead
Zing												
LD ECO	7	20	5					2				
EAGA												
Steller Energy												
Greenhouse Energy												
Carbon 247												
City		2										
LMF												
EON/ Council Generated	1	8										
Total by status	8	30	5	0	0	0	0	2	0	0	0	0
Total applications overall	43						2					

Vale of Glamorgan Case study



- ▶ Applicant in Cowbridge
- ▶ Off-gas property
- ▶ G rated EPC
- ▶ £98,000 of energy efficiency measures agreed
- ▶ Regional record to date.

Nest - Warm homes Wales



**Nyth
Nest**

Biliau
Rhatach,
Cartrefi
Gwyrddach

Lower
Bills,
Greener
Homes

- ▶ Welsh Government Scheme
- ▶ Free impartial energy advice
- ▶ Free energy efficiency improvements
- ▶ Eligibility:
 - you own or privately rent your home (not local authority or housing association)
 - you receive a means tested benefit or you live in a low-income household
 - your home has an EPC rating of 54 (E) or less; or an EPC rating of 68 (D) or less where you or a household member have an eligible health condition