



Vale of Glamorgan Council

Homes and Safe Communities Scrutiny Committee

Quarterly Forward Work Programme

January - March 2021

Month	Report Title	Origin of Report, Links to Corporate Plan Objectives, and Previous Related Documents	Purpose of Report	Actual Impact of Report	Responsible Officer and Contact Details	Comment / Update / Reason for Slippage
January	Results of Customer Satisfaction STAR Survey	New presentation: referred to in connection with the Housing Strategies Update Report at the meeting in December 2020.	To present the findings of the survey to the Committee.	To inform Members of the survey findings.	Mike Ingram Head of Housing and Building Services 01446 709516 MIngram@valeofgla morgan.gov.uk	Presented to Committee 13 th January 2020 (Min No 333) https://www.valeofgla.morgan.gov.uk/Documents/ Committee%20 Reports/Scrutiny-HSC/2021/21-01-13/STAR-2019-presentation.pdf
January	Revenue and Capital Monitoring	Cabinet Forward Work Programme Item.	To advise Scrutiny Committee of the progress relating to revenue and capital expenditure.	That Members are aware of the projected revenue outturn.	Laura Davis Finance Support Manager 01446 704639 LLDavis@valeofglam organ.gov.uk	Presented to Committee 13 th January 2020 (Min No 334) https://www.valeofgla.morgan.gov.uk/Documents/ Committee%20 Reports/Scrutiny-HSC/2021/21-01-13/Revenue-and-Capital-Monitoring.pdf
January	3rd Quarter [Oct, Nov & Dec] Decision Tracking and Forward Work Programme.	Previous report – 2 nd Quarter 20/21	To report progress on the Scrutiny recommendations and to confirm the Committee's work programme for 2020/21	To maintain effective tracking of the Committee's recommendations. That the updated Work Programme Schedule be approved and	Mark Thomas Democratic and Scrutiny Services Officer 01446 709279	Presented to Committee 13 th January 2020 (Min No 336) https://www.valeofgla.morgan.gov.uk/Documents/

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				uploaded to the Council's website.	methomas@valeofgla morgan.gov.uk	ents/ Committee%20Reports/Scrutiny-HSC/2021/21-01-13/Q-3-Tracking.pdf
January	Housing Trading Account update	Original report.	Update on Housing Trading Account.	Make Members aware of the progress on Housing Trading Account.	Mike Ingram Head of Housing and Building Services 01446 709516 MIngram@valeofgla morgan.gov.uk	Will not be available until June/July 2021. Will look at how to 'balance' the Trading Account
January	Disabled Facilities Grant update	Original report.	Update on Disabled Facilities Grant.	Make Members aware of the progress on Disabled Facilities Grant.	Marcus Goldsworthy Head of Regeneration and Planning 01446 704630 MJGoldsworthy@vale ofglamorgan.gov.uk	Due to ongoing work with COVID-19 related grants, the report has been slipped provisionally to June 2021.
January	Impact of Covid-19 on Contact One Vale	Recommendation from the Annual Delivery Plan Monitoring Report: Q1 Performance 2020/21 at the meeting on the 16th September 2020.	To inform committee of how the Corona Virus pandemic has impacted on Customer Relations and how the service has responded to support residents	The Committee recognise the impact of the pandemic on C1V and the services provided to residents, acknowledge the support provided by Contact OneVale as part of the council's overall response to the pandemic and recognises the innovative collaborative work the service has undertaken with partners to deliver services		Presented to Committee 13 th January 2020 (Min No 335) https://www.valeofgla.morgan.gov.uk/Documents/ Committee%20Reports/Scrutiny-HSC/2021/21-01-13/Impact-of-Covid19-on-Contact-OneVale.pdf

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				supporting vulnerable residents across Wales.		
February	Homelessness Phase 2 Project Update – Court Road, Barry	Discussions at previous meetings around the Court Road development.	Presentation on the Homelessness Project for accommodation incorporating MMC and OSM	To update the Committee on the progress of the Project.	Pam Toms, Operational Manager, Public Housing Services 01446 709788 PToms@valeofglamorgan.gov.uk	Presented to Committee on 10 th February 2021 (Min No 408) https://www.valeofglamorgan.gov.uk/Documents/Committee%20Reports/Scrutiny-HSC/2021/21-02-10/Presentation-Homelessness-Phase-2-Project-Update.pdf
February	Youth Offending Service : 6 month Performance Report for the period April – September 2020.		To inform Scrutiny about the performance of the Youth Offending Service during the mid-year period	To ensure Scrutiny are able to exercise oversight of the Youth Offending Service performance against UK/devolved/local indicators.	Paula Barnett YOS Manager 01446 745820 PBarnett@valeofglamorgan.gov.uk	Moved from February to March 2021 following agreement by the Homes and Safe Communities Scrutiny Committee following the report on 3rd Quarter Scrutiny Decision Tracking of Recommendations and Updated Work Programme Schedule 2020/21.
February	Interim report on the development of the new	New report	Interim report on the development of the new	To ensure that the review of current mechanisms and engagement work is robust,	Farida Aslam	Moved from February to March's meeting. Interim report prior to

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	Tenant and Leaseholder Engagement Strategy		Tenant and Leaseholder Engagement Strategy.	and the new Tenant and Leaseholder Engagement Strategy provides an effective means for all Council tenants and leaseholders to have an opportunity to take part and have the opportunity to shape the services they receive.	Senior Neighbourhood Manager Housing Services 029 20673095 faslam@valeofglamorgan.gov.uk	consultation with tenants and tenant groups later in 2021.
February	Universal Credit – Impact on Council Housing Tenants and the Council	Combined report/ presentation – last done in February 2020; and further recommendations on this area at the HSC meeting 14 th October 2020.	To examine the impact of the roll out of Universal Credit on Council housing tenants and the Council	To ensure that the local impact of Universal Credit is understood, and to detail the range of responses which are in place to help to mitigate any adverse impact on Council housing tenants and the Council.	Nick Jones, Housing and Strategic Projects Team Leader 02920673252 njones@valeofglamorgan.gov.uk	Presented to Committee on 10 th February 2021 (Min No 409) https://www.valeofglamorgan.gov.uk/Documents/Committee%20Reports/Scrutiny-HSC/2021/21-02-10/Universal-Credit-Impact-on-Council-Housing-Tenants-and-the-Council.pdf
February	Housing and Homelessness Provision within the Vale of Glamorgan – Task and Finish Group - Scope		To appoint the membership of the Task and Finish Group and to approve the scope for the Group	That Members are provided with the relevant information as a basis for implementing a Task and Finish Group.	Mark Thomas Democratic and Scrutiny Services Officer 01446 709279 methomas@valeofglamorgan.gov.uk	Presented to Committee on 10 th February 2021 (Min No 410) https://www.valeofglamorgan.gov.uk/Documents/Committee%20

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						Reports/Scrutiny-HSC/2021/21-02-10/Housing-and-Homelessness-TFG-Scope.pdf
March	Youth Offending Service : 6 month Performance Report for the period April – September 2020.		To inform Scrutiny about the performance of the Youth Offending Service during the mid-year period	To ensure Scrutiny are able to exercise oversight of the Youth Offending Service performance against UK/ devolved/local indicators.	Paula Barnett YOS Manager 01446 745820 PBarnett@valeofglamorgan.gov.uk	Presented to Committee on 15 th March 2021 (Min No 504) https://www.valeofglamorgan.gov.uk/Documents/Committee%20Reports/Scrutiny-HSC/2021/21-03-15/YOS-6-Month-Performance-Report.pdf
March	Revenue and Capital Monitoring.	Cabinet Forward Work Programme Item.	To advise Scrutiny Committee of the progress relating to revenue and capital expenditure.	That Members are aware of the projected revenue outturn.	Laura Davis Finance Support Manager 01446 704639 LLDavis@valeofglamorgan.gov.uk	Presented to Committee on 15 th March 2021 (Min No 505) https://www.valeofglamorgan.gov.uk/Documents/Committee%20Reports/Scrutiny-HSC/2021/21-03-15/Revenue-and-Capital-Monitoring.pdf

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March	Annual Delivery Plan Monitoring Report: Quarter 3 Performance 2020/21	Cabinet Forward Work Programme Item.	To present quarter 3 performance results for the period 1 st April 2020 to 31 st December 2020 in delivering our Annual Delivery Plan commitments as aligned to our Corporate Plan Well-being Objectives.	That Members consider performance results and progress towards achieving the Annual Delivery Plan 2020/21 commitments as aligned to our Corporate Plan Wellbeing Objectives within the remit of the Committee. That Members consider the remedial actions to be taken to address areas of underperformance and to tackle the key challenges identified within the remit of the Committee, with their views and recommendations referred thereafter to Cabinet for their consideration and approval. That Members note the progress being made through our recovery strategy and Directorate Recovery plans in response to the ongoing Coronavirus pandemic.	Julia Archampong Corporate Performance Manager 01446 709318 jarchampong@valeofglamorgan.gov.uk	Presented to Committee on 15 th March 2021 (Min No 508) https://www.valeofglamorgan.gov.uk/Documents/ Committee%20Reports/Scrutiny-HSC/2021/21-03-15/ADP-Q3-Performance-Monitoring.pdf

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March	Service Plans and Target Setting to Deliver the Vale of Glamorgan Annual Delivery Plan (Improvement Plan Part 1) 2021/2022.	Cabinet Forward Work Programme Item.	To seek Members' endorsement of the priority actions as reflected in Service Plans and proposed service improvement targets for the period 2021/2022 that will deliver the Council's Annual Delivery Plan (Improvement Plan Part 1) within the remit of the Committee	To ensure that the Service Plans aligned to this Committee's remit are accurate, up to date and relevant and become the main document through which performance against the Corporate Plan's Annual Delivery Plan is monitored and measured during 2021/2022. To ensure the Council's Corporate Plan Performance Measurement Framework identifies a relevant set of performance measures and targets against which the Annual Delivery Plan can be monitored and measured during 2021/2022 in line with requirements of the Local Government (Wales) Measure 2009 and the Well-being of Future Generations (Wales) Act	Julia Archampong Corporate Performance Manager 01446 709318 jarchampong@valeofglamorgan.gov.uk	Presented to Committee on 15 th March 2021 (Min No 509) https://www.valeofglamorgan.gov.uk/Documents/ Committee%20 Reports/Scrutiny-HSC/2021/21-03-15/Service-Plans-and-Target-Setting.pdf
March	Interim report on the development of the new Tenant and	New report	Interim report on the development of the new Tenant and Leaseholder Engagement Strategy.	To ensure that the review of current mechanisms and engagement work is robust, and the new Tenant and	Farida Aslam Senior Neighbourhood Manager	Moved from February to March's meeting.

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	Leaseholder Engagement Strategy			Leaseholder Engagement Strategy provides an effective means for all Council tenants and leaseholders to have an opportunity to take part and have the opportunity to shape the services they receive.	Housing Services 029 20673095 faslam@valeofglamorgan.gov.uk	Presented to Committee on 15 th March 2021 (Min No 506) https://www.valeofglamorgan.gov.uk/Documents/Committee%20Reports/Scrutiny-HSC/2021/21-03-15/Interim-Report-Tenant-and-Leaseholder-Engagement-Strategy.pdf
March	Digital Engagement and Volunteering Officer.	New report	To examine how a Welsh Government funded, Digital Engagement and Volunteering Officer can improve levels of digital engagement and volunteering	To ensure the existing volunteering project continues to make a positive impact on people and communities in the Vale of Glamorgan and Welsh Government funding is used to further develop the existing scheme to work with new partners and benefit more residents by developing more engagement via digital means.	Farida Aslam Senior Neighbourhood Manager Housing Services 029 20673095 faslam@valeofglamorgan.gov.uk	Presented to Committee on 15 th March 2021 (Min No 507) https://www.valeofglamorgan.gov.uk/Documents/Committee%20Reports/Scrutiny-HSC/2021/21-03-15/Digital-Engagement-and-Volunteering-Officer.pdf
March	Homelessness Prevention	Last report in November 2020.	Update to Homes and Safe Communities	To ensure that the actions in the Homelessness	Mike Ingram	Moved from March to April 2021.

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	Strategy 2018 - 2022 - Monitoring Report		Scrutiny Committee on progress implementing the Homelessness Prevention Strategy and Action Plan since the adoption by Cabinet on 17 th June 2019	Prevention Strategy and Action Plan are progressing and are driving improvements in the quality of the homelessness service.	Head of Housing and Building Services 01446 709516 MIngram@valeofgla.morgan.gov.uk	

Reports to be Presented When Available:

1. Housing and Homelessness Provision Task and Finish Group – Reports to be referred to Scrutiny Committee when available (10 Feb 21: Min No 410)