

Governance and Audit Committee
Monday, 22 April 2024
Corporate Performance and Resources
Progress Against the Internal Audit Risk Based Plan 2023/24
To provide members of the Committee with a position statement on progress made against the audit work included and approved within the Internal Audit Risk Based Plan 2023/24
Head of the Regional Internal Audit Service
Head of Finance & Section 151 Officer
No Elected Members have been consulted. Legal Services and Head of Finance.
The proposals in this report are in accordance with the policy framework and budget.

## **Executive Summary:**

- A summary of the progress made to date, and therefore a provisional final position, is detailed in **Appendix A**. It shows that 52 of 75 planned audit reviews have been completed which equates to a completion rate 69%. There are 9 audits still in progress and if any of these audits are concluded over the next few weeks, and an audit opinion provided, they will also be included in the overall annual opinion for 2023/24
- Based on the assessment of the strengths and weaknesses of the areas examined through testing
  of the effectiveness of the internal control environment, audit opinions have been given to 48 of
  the 52 completed audits. 39 audits have been given Substantial or Reasonable assurance and 9
  audits have been given Limited assurance. The identified risks found in the Limited assurance
  reports completed since the last report are detailed below.
- Included within the 2023/24 plan are 21 audits that were not undertaken or completed in 2022-23; however, one has been removed from the plan as the service has changed and the previous identified risks no longer exist. **Appendix B** shows the status of the remaining 20 audits; 14 are completed, 4 are in progress and 2 have been deferred until 2024/25.
- A total of 228 recommendations have been made to date to improve the control environment.
   The progress being made in implementing these is regularly monitored by the Auditors and reported to this Committee.

## Recommendations

1. That members of the Committee note the content of the report and the provisional final position of the 2023/24 Internal Audit Annual Risk Based Plan.

## **Reasons for Recommendations**

1. To keep Governance and Audit Committee informed.

## 1. Background

- In accordance with the Public Sector Internal Audit Standards, the Head of Audit is responsible for developing a risk-based annual audit plan which considers the Council's risk management framework. Within the Standards there is also a requirement for the Head of Audit to review and adjust the plan, as necessary, in response to changes in the Council's business, risks, operations, programmes, systems, controls and resources. The Head of Audit must also ensure that Internal Audit resources are appropriate, sufficient and effectively deployed to achieve the approved plan.
- 1.2 The Internal Audit Plan for 2023/24 was submitted to the Governance and Audit Committee for consideration and approval on 12th June 2023. The Plan outlined the assignments to be carried out which will provide sufficient coverage to provide an overall opinion at the end of 2023/24.

The plan is also flexible to allow for changing circumstances and events that may occur, such as requests to respond to new issues that may emerge.

## 2. Key Issues for Consideration

- 2.1 Progress made against the approved plan for 2023/24 is attached at **Appendix A**. This details the status of each planned review, the audit opinion and the number of any high, medium, or low priority recommendations made to improve the control environment. It should be noted that some reviews listed have no audit opinion, for example advice and guidance and Governance and Audit Committee / Strategic Leadership Team reporting, Fraud, Error or Irregularity. This is because the audit work carried out in respect of these items is planned but the nature of the work does not lead to testing and the formation of an audit opinion, although in some instances recommendations are made.
- 2.2 The Regional Internal Audit Service (RIAS) has set quarterly targets to monitor the delivery of the approved audit plan. This will assist in ensuring sufficient audit coverage has been given to the Council to provide an overall opinion at the end of 2023/24. The targets that the RIAS are working towards at the end of each quarter are as follows:

- Qtr 1 = 10%
- Qtr 2 = 30%
- Qtr 3 = 50%
- Qtr 4 = 80%
- 2.3 A summary of the progress made to date, and therefore a provisional final position, is shown in Table 1 below. To date 69% of the audit plan has been completed, however, 9 audits are still in progress. If any of these audits are concluded over the next few weeks, and an audit opinion provided, they will also be included in the overall annual opinion for 2023-24. Details of individual audit assignments are shown in **Appendix A**.

Table 1 – Summary of the Progress Against the Audit Plan 2023-24

Status of Audits Assignments	Number	% of plan completed
Final report issued	44	59%
Draft report issued	8	10%
Audits in progress – possible opinion	9	
Audits in progress – possible carried forward	5	
Audits deferred to 2024/25	7	
Planned Audits not undertaken	2	
Total	75	69%

An audit opinion is applied to an audit based on the assessment of the strengths and weaknesses of the areas examined during the audit through testing of the effectiveness of the internal control environment. Table 2 shows that 48 of the 52 completed audits have been given audit opinions (4 reports did not require an opinion). Details of individual audit assignments are shown in **Appendix A**.

Table 2 – Audit Opinions Applied to Audits 2023/24

Audit Opinion	Number
Substantial Assurance	8
Reasonable Assurance	31
Limited Assurance	9
No Assurance	0
Total	48

**2.5** For reference, the audit assurance/opinion categories are:

AUDIT ASSURANCE	CE CATEGORY CODE
Substantial	A sound system of governance, risk management and control exists, with internal controls operating effectively and being consistently applied to support the achievement of objectives in the area audited.
Reasonable	There is a generally sound system of governance, risk management and control in place. Some issues, non-compliance or scope for improvement were identified which may put at risk the achievement of objectives in the area audited.
Limited	Significant gaps, weaknesses or non-compliance were identified. Improvement is required to the system of governance, risk management and control to effectively manage risks to the achievement of objectives in the area audited.
No Assurance	Immediate action is required to address fundamental gaps, weaknesses or non-compliance identified. The system of governance, risk management and control is inadequate to effectively manage risks to the achievement of objectives in the area audited.

Table 2 identifies that 9 audits have been given a Limited Assurance opinion; details have been provided previously in respect of 5 of these, and 1 is still in draft. The identified risks of the 3 limited assurance audits completed since the last report are detailed below.

## **Leisure Centres - Contract & Performance Monitoring**

The areas of improvement identified during this audit were:

- Performance monitoring does not take place in line with contractual requirements.
- Quarterly contractor meetings and formal annual reviews have either not taken place or are not documented in line with contract requirements.
- There is a lack of contingency measures in place to ensure processes are resilient for business continuity purposes.
- Three leisure centres have not had condition surveys undertaken since 2017.

## **Debtors**

The areas of improvement identified during this audit were:

- The total debts outstanding at the end of each financial year have significantly increased year on year.
- Communication records are not being retained in an orderly, easily accessible, central location limiting shared knowledge for debt holding departments and risking a potential loss of data.

- There are no business continuity plans in place to mitigate against unplanned business disruptions such as staff absences.
- Communication of financial positions with departments, access to the recorded debt information and actions taken is limited.
- Knowledge and access to the senior operations of the Income Management
  Team is heavily reliant on a single individual leading to a significant risk of
  a single point of failure.
- The Academy Debt Management system has known limitations with payments received that are in excess of £100k and there is a significant, unallocated, payments received balance.
- There are limited and unreliable records of the letters issued to debt holders, potentially obstructing court action.

#### Residential Homes – Food Costs & Stock Control

The areas of improvement identified during this audit were:

- There are no specific policies or guidance in place for ordering food
- No standard ordering practice is in place across care homes, order book orders do not have any financial values attached until invoices are received and no authorisation limits are in place.
- Multiple retrospective orders are attached to previous authorised orders.
- Incomplete audit trail of stock checks taking place, no wastage or staff meals are recorded.
- 2.7 Included in the audit plan 2023-24 were 21 audits that were not undertaken or completed in 2022-23; however one has been removed from the plan as the service has changed and the previous identified risks no longer exist. The details of the remaining 20 audits are detailed at **Appendix B**.
- 2.8 Table 3 below provides a summary of the status of these audits 14 of the 20 audits have been completed, 4 are in progress and if completed over the next few weeks they will be included in the annual opinion 2023-24, and 2 have been deferred until 2024/25.

Table 3 – Status of Audits Carried Forward into the Audit Plan 2023-24

Status of Audits Assignments	Number	% Complete
Final report issued	11	55%
Draft report issued	3	15%
Audits in progress – possible opinion	2	
Audits in progress – possible carried forward	2	
Audits deferred to 2024/25	2	
Total	20	70%

2.9 Appendix A shows a total of 228 recommendations have been made to date to improve the control environment: 20 high priority, 104 medium priority and 104 low priority. The implementation of these recommendations are regularly monitored by the Auditors to ensure that the identified and agreed improvements are being made. More detailed information is included in a separate report to this Committee.

# 3. How do proposals evidence the Five Ways of Working and contribute to our Well-being Objectives?

3.1 The well-being goals identified in the Wellbeing and Future Generations Act were considered in the preparation of this report. It is considered that there will be no significant or unacceptable impacts upon the achievement of well-being goals/objectives as a result of this report.

## 4. Climate Change and Nature Implications

**4.1** None as a consequence of this report

## 5. Resources and Legal Considerations

## **Financial**

5.1 There are no resource implications as a direct consequence of this report, but effective audit planning and monitoring are key contributors in ensuring that the Council's assets and interests are properly accounted for and safeguarded and that there is sound financial management across all services.

## **Employment**

**5.2** None as a direct consequence of this report.

# **Legal (Including Equalities)**

5.3 The provision of an adequate and effective Internal Audit function is a legal requirement under the Accounts and Audit (Wales) Regulations 2014 as amended from time to time. There are no equalities implications as a direct consequence of this report.

# **6. Background Papers**

None

### Vale of Glamorgan Council - Progress Against the Audit Plan

Directorate	Area	Audit Scope / Risk
Cross Cutting	Follow up Reports	To provide assurance that service areas where limited assurance opinions were
		provided are followed up in a timely manner
		Ysgol Y Deri & St Cyres Building Compliance Follow Up
		Corporate Building Compliance Follow Up
		Tender Evaluation & Award Building Services Follow Up
Cross Cutting	Annual Governance Statement	The completion of the Council's Annual Governance Statement, submission to
		Governance and Audit Committee and included with the Draft Statement of
		Accounts 2022/23 (including the Governance Assurance Statements from
Control C. Hillian	0.6	Corporate Officers and Senior Management).
Cross Cutting	Safeguarding	This review will include an annual assessment of the Council's overall operating
		model for safeguarding; including reviewing the adequacy of assurances obtained
		by the Council in respect of safeguarding arrangements in place for vulnerable
Correct Collins		adults and children across the Council.
Cross Cutting	Corporate Risk Management	A review of a sample of corporate risks to identify if they are being appropriately managed and progress is being reported accurately.
Cross Cutting	Grant Certification Work	Under the conditions of the specific grant determination, the Head of Audit must
		certify that the conditions of the grant have been complied with.
		Bus Services Support Grant 2022/23
		Illegal Money Lending Grant 2022/23
		Regional Consortia School Improvement Grant 2022/23
		Housing Support Grant 2022-23
		Enable Grant 2022/23
Cross Cutting	Project & Programme Governance	To review the structure and governance arrangements of the various Boards operating within the Council
Cross Cutting	Information Governance	To provide assurance that identified strategic actions within the Information Governance baseline assessment are being effectively managed and are being delivered to plan .  Data Security Policies Review
		Data Security Policies Review
Cross Cutting	Mobile Devices	To review the management of mobile devices from an assurance perspective, including reference to the MS365 Telephony project and the move to hybrid working
Cross Cutting	Speak Out	To provide assurance that the speak out process is robust and effective in respect of the recording, allocation, completion and reporting of referrals and that any Whistleblowing referrals received are reported correctly.
Cross Cutting	Fees & Charges	To review the process Council wide to include bookings, payments in advance, use of online payment facilities and the ability to take payments electronically whether online or in person.
Cross Cutting	Welsh Language Standards	To provide assurance that the Council is compliant to the Welsh Language Standards
Cross Cutting	Corporate Complaints and Compliments	To provide assurance that the policy and procedures are being adhered to, performance is monitored and reported data is accurate
Cross Cutting	Regulatory Body Recommendation Tracking	To undertake a walkthrough test to provide assurance that recommendations made are accurately recorded and addressed.

Status	Opinion				Rec	ommendat	ons
	Substantial	Reasonable	Limited	ı	High	Medium	Low
draft issued		٧					
possible opinion							
possible opinion							
final issued							
possible opinion							
final issued	٧				0	0	0
final issued		V			0	1	0
final issued	<b>√</b>	V			0	0	1
final issued	· ·	٧			0	1	0
final issued		٧			0	1	2
final issued	V	,			0	1	0
deferred until 2024/25						_	
possible opinion							
final issued		٧			0	3	4
not undertaken							
carried forward							
final issued		٧			0	5	3
final issued		٧			0	3	6
final issued	٧				0	0	0

Directorate	Area	Audit Scope / Risk				
Cross Cutting	Security & Access to Council Buildings	To undertake a review of the Council's arrangements for the security and access to Council buildings and provide assurance that robust controls are in place				
Cross Cutting	Single Adaptation Team	To review the processes in place within this newly created team having particular regard to the means testing process				
Environment & Housing	SRS Joint Service	To provide assurance to the Shared Regulatory Service Board on the systems and processes in place in respect of the overall control environment including governance, risk management and internal control for the 2022-23 Financial Year.				
Environment & Housing	SRS Joint Service - Income	To provide assurance that the processes in place to collect income within the SRS service are effective and efficient				
Environment & Housing	SRS Joint Service - Food Hygiene	To provide assurance that processes and procedures are in place and effectively being implemented to ensure that at least the minimum Food Safety Authority standards are being met.				
Environment & Housing	Recycling & Waste Management	To provide assurance on the adequacy and effectiveness of the internal control, governance and risk management arrangements in respect of Recycling and Waste Management.				
Environment & Housing	School Transport	To provide assurance that procurement and contract monitoring is in adherence to Council policies and procedures to ensure the delivery of the agreed service within the agreed contract price.				
Environment & Housing	Leisure Centres - Contract & Performance	Review the performance measures in place and verify the data and calculations used and examine the scrutiny and challenge that is provided having regard to the Audit Wales work around the Sustainable Development Principle.				
Environment & Housing	Cleaning Services	Provide assurance that the services provided are in compliance with service level agreements in place				
Environment & Housing	Housing Rents	To provide assurance on the control environment of the rent setting and collection processes				
Environment & Housing	Temporary Housing Solutions	Examine compliance with this statutory duty, review process for availability, processing and prioritising cases to provide assurance that systems are efficient and effective.				
Environment & Housing	Car Park Income	To provide assurance that all income is being effectively collected and accounted for				
Learning & Skills	Schools	To undertake a number of school based reviews as well as cross cutting thematic reviews in accordance with the Internal Audit risk based assessment.				
		Stanwell School Capital Project Stanwell School				
		Llantwit Major Comprehensive School Follow Up St Cyres School				
		Colcot Primary School Romilly Primary Follow Up				
Learning & Skills	School CRSA	Oracle Fusion Roll Out  To undertake the annual controlled risk self – assessment for schools. The aim of				
Learning & Skills	Libraries & Digital Equipment	the process is to enable Head Teachers to review their internal controls and to  To provide assurance that appropriate controls are in place in respect of digital equipment				
Corporate Resources	Local Authority Trading Company	To provide assurances on the governance and operation of the Council's LATC.				

Status		R	ecommendat	ions		
	Substantial	Reasonable	Limited	High	Medium	Low
final issued		٧		1	5	1
deferred until 2024/25						
final issued		٧		0	1	6
deferred until 2024/25						
final issued		٧		0	2	2
final issued		<b>V</b>		1	4	4
draft issued		٧				
final issued			٧	0	6	1
final issued		٧		0	3	2
final issued		٧		0	1	3
draft issued		٧				
draft issued			٧			
final issued final issued		٧		8	0 4	0
final issued		V √		0	5	5
final issued		٧		0	7	11
final issued		٧		1	6	8
draft issued		٧				
draft issued		٧				
final issued		٧		0	0	1
final issued			٧	1	4	0
deferred until						
2024/25						

Directorate	Area	Audit Scope / Risk
Corporate Resources	Material Systems – Key Financial Systems	A rolling programme of audits is adopted for material systems whereby the work programme for each year may differ.  Housing Benefits Overpayments & Recovery  Bottomline Payments  Debtors  Banking Arrangements  Treasury Management
Corporate Resources	Oracle Fusion	To ensure that changes made to processes as the result of the implementation of the new cloud based system are effective and efficient
Corporate Resources	Financial Management Code	To provide assurance that the information presented is accurate
Corporate Resources	Capital Accounting & Asset Register	To undertake a review of the Capital Accounting & Asset Register and provide assurance to Management of the controls in place
Corporate Resources	Budget Savings	To identify and review the systems in place to monitor the high level of savings identified
Corporate Resources	PCI – DSS (Payment Card Industries – Data Security Standards)	To review the procedures and processes in operation relating to PCI - DSS to determine if the previously identified areas of weakness have been fully rectified and that the control environment is robust.
Corporate Resources	Payroll	To provide assurance that the processes are in place in the new Oracle Fusion solution are operating effectively and efficiently.
Corporate Resources	Scheme of Delegations	To provide assurance that the scheme of delegation is complied with having particular regard to contract approval, orders and expenditure and write offs.
Corporate Resources	Officer Code of Conduct	Review the processes in place and provide assurance that Officers are complying to the Council's Code of Conduct
Corporate Resources	ICT Audits	ICT systems reviews will be undertaken across Directorates ICT systems to ensure robust controls are evident and operating effectively.  File Systems & Folder Access  Content Manager (TRIM)  Disposal of Electronic Media & Devices
Corporate Resources	School Cyber Security	Undertake testing to ensure that staff are aware or requirements to protect devices, services and networks and the information on them from theft or damage via electronic means and staff are aware of what to do if there is a concern or breach. Ensure this information is monitored and reported consistently across the Council
Corporate Resources	Procurement	Review current processes and practices to ensure that they are reasonable, effective and efficient in the current economic landscape and compliant to the Council's contract procedure rules and any grant conditions where relevant.
Corporate Resources	Property Services	To review the process and procedures in place in respect of commercial and consultancy Services provided
Place	Shared Prosperity Funding	Review the process in place for receiving funding, funding and expenditure approval etc. to provide assurance that the systems are robust and efficient.
Place	Project Management Unit	To undertake a review of the governance and decision making around Major Projects. Particular emphasis will be placed on compliance to the Council's Rules and Regulations and Project Management Methodology associated with high risk contracts.

Status		Opinion	Recommendations			
	Substantial	Reasonable	Limited	High	Medium	Low
final issued		٧		0	3	0
final issued		٧		0	1	1
final issued			٧	0	7	6
final issued	V			0	0	4
possible opinion						
final issued		٧		1	1	4
possible opinion						
deferred until						
2024/25						
deferred until 2024/25						
final issued			٧	0	3	0
draft issued		٧				
possible opinion						
final issued			٧	0	7	1
final issued		٧		0	1	0
final issued	√	,		0	1	1
final issued carried forward		٧		0	2	2
carried forward						
draft issued		٧				
final issued		٧		0	2	1
final issued	V			0	0	2

Directorate	Directorate Area Audit Scope / Risk Status				Status Opinion			Recommendations			
				Substantial	Reasonable	Limited	High	Medium	Low		
Place	Filming Income	To provide assurance that there is a standard approach across the Council in respect of fees charged, waivers of fees being granted where beneficial and appropriate and staff time is charged correctly.	deferred until 2024/25								
Social Services	Regional Adoption Service	A compliance review to complete the Annual Accounting Statement	final issued	V			0	0	2		
Social Services	Deputyships & Appointeeships	To ensure that the systems and controls surrounding the management of Appointeeship and Deputyships accounts are robust and that they are operated in line with regulations/guidance/policy in order to protect the individual and Council.	final issued			٧	2	1	1		
Social Services	Section 117	To seek assurance that processes are adhered to and people are supported with after care following Mental health involvement.	carried forward								
Social Services	Family Information Service	To provide assurance that the Childcare Offer for Wales scheme has been correctly administered and identify any lessons to be learnt	not undertaken								
Social Services	Residential & Non Residential Financial Assessments	in relation to third party/top up payments for care placements to ensure consistency and application.	final issued		٧		1	1	3		
Social Services	Regional Emergency Duty Team	To review the governance arrangements in place to ensure the Council is correctly represented in regard to the Regional Emergency Duty Team	carried forward								
Social Services	Adult Placement (Shared Lives)	To provide assurance to both Authorities ( Vale and BCBC) and the Adult Placement (Shared Lives) Service Board that systems and processes have operated effectively in respect of governance, administration process and financial payments	final issued			٧	2	7	7		
Internal Audit	Emerging Risks / unplanned	To enable Audit Services to flexibly respond to provide assurance activity as required.									
		Residential Homes Stock Control	final issued			٧	0	3	5		
Internal Audit	Compliance with PSIAS	Pool Car Use & Mileage  Review compliance with the Public Sector Internal Audit Standards.	possible opinion								
internal Addit	Compliance with FSIAS	neview compliance with the rubile sector internal Addit standards.	possible opinion								
Internal Audit	Governance & Audit Committee / Member and SLT Reporting	This allocation covers Member reporting procedures, mainly to the Governance & Audit Committee, plan formulation and monitoring, and regular reporting to, and meeting with, the Section 151 Officer, SLT and the RIAS Board.									
Internal Audit	Compliance – expenses / mileage claims	Review of expenses / mileage claims submitted which are over three months old. Ongoing throughout the year.									
Internal Audit	Waiver Requests	To challenge the use of exemptions to both Contract and Finance Procedure Rules via the waiver procedure. Challenge provided throughout the year.									
Internal Audit	Meetings, Advice & Guidance	To allow auditors to facilitate the provision of risk and control advice which is									
Internal Audit	Data Analytics	regularly requested by officers within the authority.  Data Analytics is proving to be a useful internal audit tool as councils become more reliant on electronic data, as data analytics enables a vast amount of data									
Internal Audit	External Audit Liaison	to be analysed when selecting testing samples  To ensure that a "managed audit" approach is followed in relation to the provision of internal and external audit services.									
Internal Audit	Recommendation Monitoring	Monitoring the implementation of Internal Audit recommendations in consultation with the service areas which have received these recommendations.									
Internal Audit	Annual Opinion Report	To prepare and issue the Head of Audit's Annual Opinion Report 2022/23 and start preparation for 2023/24 report.									
Internal Audit	Audit Planning	To prepare and monitor the annual risk based audit plan for 2023/24 and commence preparation for 2024/25 plan									

Directorate	Area	Audit Scope / Risk		
Internal Audit	Audit Charter / Manual	To review and update the documents as required		
Internal Audit	Closure of reports - 2022/23	To finalise all draft reports outstanding at the end of 2022-23.		
Cross Cutting	Fraud / Error / Irregularity	National Fraud Initiative - Collection of data and analysis of matches for the NFI exercise, acting as first point of contact and providing advice and guidance to key contact officers.		
Cross Cutting	Fraud / Error / Irregularity	Irregularity Investigations - Reactive work where suspected irregularity has been detected.  YYD - Possible Theft		
		Fraudulent Change in Supplier Bank Details		
Cross Cutting	Fraud / Error / Irregularity	Anti-Fraud & Corruption – Proactive - Proactive counter-fraud work that includes targeted testing of processes with inherent risk of fraud.		
		OVERALL TOTALS		

Status		
final issued		
final issued		

Opinion				Recommendations			
Substantial	Reasonable	Limited		High	Medium	Low	
				1	1	0	
8	31	9	ı	20	104	104	

### Vale of Glamorgan Council - Audits Carried Forward from 2022-23

Directorate	Area	Audit Scope / Risk		
Cross Cutting	Safeguarding	This review will include an annual assessment of the Council's overall operating model for safeguarding; including reviewing	possible opinion	
		the adequacy of assurances obtained by the Council in respect of safeguarding arrangements in place for vulnerable adults and children across the Council.		
Cross Cutting	Project & Programme Governance To review the structure and governance arrangements of the various Boards operating within the Council			
Environment & Housing	SRS Joint Service - Food Hygiene  To provide assurance that processes and procedures are in place and effectively being implemented to ensure that at least the minimum Food Safety Authority standards are being met.			
Environment & Housing	Recycling & Waste Management	To provide assurance on the adequacy and effectiveness of the internal control, governance and risk management arrangements in respect of Recycling and Waste Management.	final issued	
Environment & Housing	Housing Rents	To provide assurance on the control environment of the rent setting and collection processes	final issued	
Environment & Housing	Temporary Housing Solutions	Examine compliance with this statutory duty, review process for availability, processing and prioritising cases to provide assurance that systems are efficient and effective.	draft issued	
Corporate Resources	Material Systems – Key Financial Systems	A rolling programme of audits is adopted for material systems whereby the work programme for each year may differ.		
		Debtors	final issued	
		Housing Benefits Overpayments & Recovery	final issued	
		Bottomline Payments	final issued	
Corporate Resources	Capital Accounting & Asset Register	To undertake a review of the Capital Accounting & Asset Register and provide assurance to Management of the controls in place	deferred until 2024/25	
Corporate Resources	PCI – DSS (Payment Card Industries – Data Security Standards)	To review the procedures and processes in operation relating to PCI - DSS to determine if the previously identified areas of weakness have been fully rectified and that the control environment is robust.	final issued	
Corporate Resources	Payroll	To provide assurance that the processes are in place in the new Oracle Fusion solution are operating effectively and efficiently.	draft issued	
Corporate Resources	Scheme of Delegations	To provide assurance that the scheme of delegation is complied with having particular regard to contract approval, orders and expenditure and write offs.	possible opinion	
Corporate Resources	ICT Audits	ICT systems reviews will be undertaken across Directorates ICT systems to ensure robust controls are evident and operating effectively.		
		File Systems & Folder Access	final issued	
		Content Manager	final issued	
Corporate Resources	Procurement	Review current processes and practices to ensure that they are reasonable, effective and efficient in the current economic landscape and compliant to the Council's contract procedure rules and any grant conditions where relevant.	carried forward	
Corporate Resources	Property Services	To review the process and procedures in place in respect of commercial and consultancy Services provided	draft issued	
Place	Shared Prosperity Funding	Review the process in place for receiving funding, funding and expenditure approval etc. to provide assurance that the systems are robust and efficient.	final issued	
Social Services	Deputyships & Appointeeships  To ensure that the systems and controls surrounding the management of Appointeeship and Deputyships accounts are robused and that they are operated in line with regulations/guidance/policy in order to protect the individual and Council.			
Social Services	Section 117	To seek assurance that processes are adhered to and people are supported with after care following Mental health involvement.	carried forward	