



**Vale of Glamorgan Council**  
**National Register of Taxi Licence Revocations and Refusals (NR3) Policy.**

**This document is available in Welsh / Mae'r ddogfen hon ar gael yn Gymraeg**

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This policy covers the use that Vale of Glamorgan Council as the Licensing Authority will make of the ability to access and use information contained on the National Register of Taxi Licence Revocations and Refusals (NR3) a mechanism for licensing authorities to share details of individuals who have had a hackney carriage or Private Hire Vehicle (PHV) licence revoked, or an application for one refused. This is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the licensing authority – that is, assessing whether an individual is a fit and proper person to hold a hackney carriage or PHV licence.

Licensing Authority officers are employed by the Shared Regulatory Service and the Vale of Glamorgan Council acts as the data controller in respect of the functions conducted on behalf of the Licensing Authority.

The NR3 contains information relating to any refusal to grant, or revocation of, a taxi driver's licence. This information is important in the context of a subsequent application to another authority for a drivers' licence by a person who has had their licence refused or revoked in the past.

Throughout this policy reference is made to 'taxi driver's licence.' This generic term covers a hackney carriage driver's licence, a private hire driver's licence and a combined/dual licence.

The Vale of Glamorgan Council has signed up to the NR3. This means that when an application for a taxi driver's licence is refused, or when an existing taxi driver's licence is revoked, that information will be placed upon the register.

The information recorded on NR3 itself will be limited to:

- Name
- Date of birth
- Address and contact details
- National insurance number
- Driving licence number
- Decision taken
- Date of decision
- Date decision effective

Information will be retained on NR3 for a period of 25 years. The information will be held by the Shared Regulatory Service systems on behalf of the Licensing Authority. Data will be retained on the register to help the Licensing Authority fulfil its statutory duty to be satisfied that a person is a fit and proper person to hold a taxi or PHV licence. These duties are set out under sections 51, 59 and 61 of the Local Government (Miscellaneous Provisions) Act 1976; sections 13, 16 and 17 of the Private Hire Vehicles (London) Act 1998; section 3 of the Private Hire Vehicles (London PHV Driver's Licences) Regulations 2003; sections 25 and 30 of the London Cab Order 1934; sections 9 and 19 of the Plymouth City Council Act 1975 and section 46 of the Town Police Clauses Act 1847. In accordance with this purpose, data will remain on NR3 for 25 years

## **General principles**

When an application for a new driver's licence, or renewal of an existing driver's licence is received, Licensing Authority Officers will make a search of the NR3. The search will only be made by an officer who has been trained in the use of the NR3 and who is acting in accordance with this policy. If details are found that appear to relate to the applicant, a request will be made to the authority that entered that information for further details.

Any information that is received from any other authority in relation to an application will only be used in relation to that application, and the determination of it, and will not be used for any other purpose. Any data that is received will only be kept for as long as is necessary in relation to the determination of that application. This will include the period of processing that application, making a decision, notifying the applicant of the outcome of that decision, and the appeal processes.

For the avoidance of doubt, any such data will be kept for a period of no more than 35 days from the date of the service of the written notification of the determination of the application.

Where an appeal to the magistrates' court is made, the data will be retained until that appeal is determined or abandoned. Where the appeal is determined by the magistrates' court, there is a further right of appeal to the Crown Court. In these circumstances, the data will be retained for a period of no more than 35 days from the date of the decision of the magistrates' court. If an appeal is made to the Crown Court, the data will be retained until that appeal is determined or abandoned. Where the appeal is determined by the magistrates' court or the Crown Court, it is possible to appeal the decision by way of case stated. Accordingly, the data will be retained for a period of no more than 35 days from the date of the decision of the Crown Court (if the decision was made by the magistrates' court, the retention period has already been addressed). If an appeal by way of case stated is made, the data will be retained until all court proceedings relating to that appeal by way of case stated (which will include potential appeals to the Court of Appeal and Supreme Court) have been determined.

The data will be held securely in accordance with Shared Regulatory Services general policy on the secure retention of personal data on behalf of the Licensing Authority, further information can be found at:

[https://www.valeofglamorgan.gov.uk/en/our\\_council/Website-privacy-notice.aspx](https://www.valeofglamorgan.gov.uk/en/our_council/Website-privacy-notice.aspx)

At the end of the retention period, the data will be erased and/or destroyed in accordance with Shared Regulatory Services' general policy on the erasure and destruction of personal data.

## **Searching the NR3 for applicants**

When an application is made to Vale of Glamorgan Council for the grant of a new, or renewal of, a taxi driver's licence, the Council will check the NR3.

Licensing Authority Officers will make and then retain a clear written record of every search that is made of the register. This will detail:

- The date of the search;
- The name or names searched;
- The reason for the search (new application or renewal);
- The results of the search; and
- The use made of the results of the search (this information will be entered to the register at a later date).

This record will not be combined with any other records (i.e. combined with a register of licences granted) and will be retained for the retention period of 25 years.

If Licensing Authority Officers discover any match (i.e. there is an entry in the register for the same name and identifying details) a request will be made to the authority that entered those details (the first authority) for further information about that entry. That request will also include details of Shared Regulatory Services' data protection policy in relation to the use of any data that is obtained as a result of this process.

This request will be made in writing in accordance with the form at Appendix 1 of this policy.

It will be posted or emailed to the contact address of the authority that entered those details (the first authority) which will be detailed in the register.

### **Responding to a request made for further information regarding an entry on NR3**

When the Licensing Authority receives a request for further information from another authority a clear written record will be made of the request having been received. This record will not be combined with any other records (i.e. combined with a register of licences granted) and will be retained for the retention period of 25 years.

The Licensing Authority will then determine how to respond to the request. It is not lawful to simply provide information as a blanket response to every request.

The Licensing Authority will consider any request under the terms of the Data Protection Act 2018 and will consider how the other authority (the second authority) will use the data, how it will store that data to prevent unauthorised disclosure, the retention period for that data, and the mechanism for erasure or destruction of the data at the end of that period. It is expected that if the second authority has adopted a policy similar to this, that should be a reasonably straightforward process.

If the Licensing Authority is satisfied that the other authority's (the 2nd authority) data protection procedures are satisfactory, consideration will then be given as to what information will be disclosed. This will be determined by an officer who has been trained to discharge this function.

Any disclosure must be considered and proportionate, taking into account the data subjects' rights and the position and responsibilities of a taxi driver. Data is held on the NR3 register for a period of 25 years, but the Licensing Authority will not disclose information relating to every entry. Each application will be considered on its own merits.

Any information about convictions will be shared in accordance with this policy under part 2 of schedule 1 to the Data Protection Act (DPA) 2018; that is, the processing is necessary for reasons of substantial public interest in connection with the exercise of a function conferred on the authority by an enactment or rule of law.

The officer will record what action was taken and why. Licensing Authority Officers will make and then retain a clear written record of every decision that is made as a result of a request from another authority. This will detail:

- The date the request was received
- How the data protection impact assessment was conducted and its conclusions
- The name or names searched
- Whether any information was provided
- If information was provided, why it was provided (and details of any further advice obtained before the decision was made)
- If information was not provided, why it was not provided (and details of any further advice obtained before the decision was made) and
- How and when the decision (and any information) was communicated to the requesting authority.

This record will not be combined with any other records (i.e. combined with a register of licences granted) and will be retained for the retention period of 25 years.

### **Using any information obtained as a result of a request to another authority**

When the Licensing Authority receives information as a result of a request that has been made to another authority, it will take that information into account when determining the application for the grant or renewal of a taxi driver's licence. This will be in accordance with the usual process for determining applications.

The Licensing Authority will make and then retain a clear written record of the use that is made of the results of the search (this information will be added to the register detailed above).

Information that is received may warrant significant weight being attached to it, but it will not be the sole basis for any decision that the Licensing Authority will make in relation to the application.

## **Appendix 1 - information disclosure form**

This form is submitted following a search of the National Register of Refusals and Revocations (NR3).

Name of licensing authority requesting information: .....

Requestor authority reference number: .....

Name of licensing authority from which information is sought: .....

Name of individual in respect of whom the request is made: .....

Decision in respect of which the request is made: Refusal / revocation

Other details for this record: .....

Address: .....

Driving licence #: .....

NI #: .....

Reference number: .....

### **Declaration by requesting authority:**

The authority hereby confirms that this information is being sought in connection with the exercising of its statutory function to ensure that holders of taxi / PHV licences are fit and proper persons, and that the processing of this data is therefore necessary in the performance of a task carried out in the public interest.

The information provided below will only be processed, used and saved by the authority in connection with this particular application and in accordance with all relevant data and privacy requirements, as previously advised by the authority to applicants for and existing holders of taxi and PHV licences, and will be retained in accordance with the Shared Regulatory Service retention policy relating to the provision of such information.

To enable the authority to conduct an assessment on disclosure, details of this authority's policy in relation to the use of information obtained as a result of this request can be accessed at

<https://www.valeofglamorgan.gov.uk/Documents/Working/Public-Notices/Fair-Processing-Notice-Licensing.pdf>

Signed:

Name: .....

Position: .....

Date.....

(For completion by providing authority) Further information to support the decision recorded on NR3 in respect of the above named individual

**Declaration by providing authority**

The authority hereby confirms that it has conducted an assessment.

It also confirms that the information above is accurate, and has been provided after thorough consideration by the authority as to the proportionality and lawfulness of making this disclosure. The information reflects the basis on which the decision recorded in the National Register of Refusals and Revocations was made. In the event that the authority becomes aware that this information is no longer accurate, we will advise the above named authority accordingly.

The authority also confirms that, as part of the basis for securing, retaining or applying for a taxi / PHV licence, the above named individual has been made aware of to the fact that this information will be shared, in accordance with all relevant data and privacy requirements

Signed:

Name: .....

Position: .....

Date: .....