Action	What did we do?	What will we do in future?
Provide care and support We said we would meet the needs of our more vulnerable residents and ensure people have access to information, care and support.	<ul> <li>&gt; We established an accessible community hub in Llantwit Major for older people. This has helped them feel happier, healthier and less lonely by connecting them with their community, support services and social activities.</li> <li>&gt; An additional 5 care agencies signed up to the 'Your Choice scheme', offering more choice of wellbeing and independence support for vulnerable residents. We also agreed a regional care home contract with partners and the Health Board to improve services for vulnerable adults.</li> <li>&gt; We implemented an Anti-social Behaviour Early Prevention Programme for young people. This has helped reduce first time entrants into the criminal justice system by 48.25%.</li> <li>&gt; 97% of our food establishments met food hygiene standards. We successfully prosecuted 7 food premises in breach of food standards. 93% of the high risk breaches were rectified.</li> <li>&gt; We Investigated and managed 428 outbreaks of communicable disease in care homes, schools, nurseries, and domiciliary care establishments. 368 of these were Covid-19 outbreaks.</li> <li>&gt; Over 1,400 vulnerable young people accessed youth work projects, interventions, well-being support well-being mentoring and homelessness prevention digitally and face-to-face.</li> <li>&gt; We provided more out-of-school education and well-being sessions for children in Barry - this is also being rolled out to Penarth and the Western Vale. We also increased school and community based counselling for vulnerable children, young people and families, and piloted a school based counselling website in conjunction with Barnardo's.</li> </ul>	In 2023-24 we will develop services to support people, we will be more age friendly, keep people safe and be more joined up across health and social care. We will continue to work with children and their families and in our schools and youth services with an increased focus on pupil well-being.

	<ul> <li>&gt; We recruited 13 new foster carers, 27 new kinship carers and 2 parent and child foster carers.</li> <li>&gt; We have met our pledges to resettle Syrian and Afghan refugees as part of the UK Resettlement initiative. 73 people/families have had support to resettle in the Vale of Glamorgan.</li> </ul>	
Improve our Infrastructure We said we would improve infrastructure across the Vale and invest in our schools and communities.	<ul> <li>&gt; £18,738,499 of contributions have been committed to schemes across the Vale with £5,576,157 spent on schemes including public transport, walking and cycling networks, new school places and public art enhancement.</li> <li>&gt; 189 affordable housing units were delivered and we also secured a further £469,874 to help increase the supply of Affordable Housing in the Vale</li> <li>&gt; Programme of investment in all our Towns Centres, including town centre planting schemes, new café style licences, smart footfall counters and organised business networking events.</li> <li>&gt; Worked with partners including WG and Cardiff Airport to secure funding to support commercial growth within the Enterprise Zone boundary including potential development of a new college site at the airport.</li> <li>&gt; Exchanged contracts with CAVC on developing a college based at Barry Waterfront and are progressing detailed design work on the scheme and commenced work which will transform the BSC2 in Barry into an office and leisure facility.</li> <li>&gt; Improved school buildings such as Ysgol Gymraeg Bro Morgannwg, South Point Primary School, ALN Resource Base Whitmore and Pencoedtre High.</li> </ul>	In 2023-24 we will review the Local Development Plan, build new council homes, invest in our schools and support our town centres and as part of the Cardiff Capital Region we will focus on planning, transport and economic development across South-East Wales.
Implement Project Zero We said we work in	> We bought 12 electric pool cars as part of our fleet replacement strategy - this will reduce emissions by 26,304kg each year. We've installed 18 new electric vehicle charging points in car parks and on-street.	In 2023-24 we will continue to promote active travel, community and public transport

partnership to tackle climate change and respond to the nature emergency and to engage with the community about what needs to change.	<ul> <li>&gt; We extended the EV taxi scheme which launched in December 2021 and have also adopted a policy that requires the installation of electric charging points in new developments.</li> <li>&gt; Our Council Housing building programme has incorporated new green technologies designed into new housing schemes being progressed at the former Colcot Health Clinic, Hayeswood Road, Phase 2 of Clos Holm View and at St Cyres Road. Building has started on some of these schemes.</li> <li>&gt; 100% of our main road street lighting has been converted to LED, nearly 15,000 LED lanterns.</li> <li>&gt; We have developed and will start public engagement to shape our Draft Green Infrastructure Strategy.</li> <li>&gt; We secured funding for 6 additional Active Travel schemes that support behaviour change - including extending OVO bikes infrastructure and installation of bike pumps/repair stations throughout the Vale.</li> <li>&gt;18 schools have signed up to Living Street's WOW project which encourages children to walk, cycle or scoot to school.</li> <li>&gt; Successfully secured funding to ensure the future of the valued Greenlinks Community Transport service.</li> <li>&gt; As part of the Cardiff Capital Region, the Council has been involved in the purchase of the disused Aberthaw Power Station. Future plans for the site will support renewable and green energy projects.</li> </ul>	and to install electric vehicle charging points. We will develop a Green Infrastructure Strategy and deliver our biodiversity plan. We will invest in waste management and our buildings making them more energy efficient and we will review our procurement practices.
Transform the way we work We said we would	> Through our Strong Communities Fund, we financially supported 26 community led groups/organisations on projects that have befitted the communities and contributed towards our Well-being Objectives. 22 wards have benefitted from £1.127m of funding. Community benefits include: Mobile	In 2023-24 we will work more with the community, to be more joined up and to make better use of technology, our buildings and

change the way we work and take forward innovative projects across all services, improving the services we provide.	<ul> <li>Benthyg in the Vale; refurbishment of the scout hall in Rhoose, branding for Metalidads support group; a climate action project with Peterston Community Council and improvement to play equipment at King George V memorial.</li> <li>&gt; We successfully completed the first stage of our planned transfers of outdoor sports sites - all bowls clubs are now operating independently. We're progressing the next phase of transfers involving rugby clubs.</li> <li>&gt; Reviewed future use of our offices with the Eich Lle - Your Space project.</li> <li>&gt; We have invested in digital platforms to enhance our reach and engagement with citizens, service users, learners and partners.</li> <li>&gt; We've developed a public engagement database and rolling calendar of activities and adopted a new 'Participate Vale' portal for e-petitions and engagement activities.</li> </ul>	our workforce to improve our services.
	<ul> <li>&gt; We implemented the first phase of a project to improve customer</li> <li>experience at C1V. This has added new functionality, such as using maps to</li> <li>better identify incident locations, the ability to create an account so that</li> <li>residents can track transactions and better email communication.</li> </ul>	
Respond to the Cost of Living Crisis We said we would help those struggling with the cost of living and experiencing financial difficulties, problems with their housing or struggling to access suitable employment to and provide and more	<ul> <li>&gt; 130 rooms have been secured as emergency accommodation for homeless people, with work ongoing to support clients to move on to more permanent accommodation.</li> <li>&gt; We also provided 11 units of emergency accommodation housing on our Court Road amenity with a second scheme underway which will provide complex need supported accommodation for the most vulnerable clients in bed and breakfast to move into until they acquire the skills for independent living.</li> <li>&gt; 930 people have had B&amp;B accommodation over the past two years.</li> </ul>	In 2023-24 we will work to reduce homelessness, tackle food poverty, providing benefits and employment services and money advice and what assistance we can to those struggling with the effects of the cost of living crisis.

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opportunities for play and sport.	> 771 residents accessed the Council's One Stop Shop, improving their housing situation, economic and financial situation and personal health and well-being.	
	> Set up a one stop information shop next to the Penarth Food pod for advice on housing, debt, money advice/benefits, education and skills and free play equipment	
	> 329 tenancies were sustained 6 months after receiving money advice support, demonstrating that help with maximising income, claiming the right benefits and managing money gas made a significant positive impact.	
	> Set up a Cost of Living Crisis group to support residents with the impacts of welfare reform and cost of living.	
	>Supported residents experiencing food insecurity whilst reducing food waste through schemes across the Vale such as the Penarth Food Pod, Llantwit Major Food Access - CF61 Food Share, the Big Bwcs Bwyd in Barry, Cadfeld van and Ysgol y Draig.	
	> The Opportunity Knocks Employment and Skills programme has supported 140 residents through our Vale employability shows, 60 residents through our pre-employment training programme, and 30 residents through our residential employability boot camp.	
	> We increased employment prospects by creating 7x6 weeks of work placements within the Council, securing 369 weeks' worth of training via our housing development programme helping 110 residents gain employment, and helping a further 961 residents gain accredited vocational qualifications.	
	> Increased take up of play and sports opportunities, targeting areas of low participation through projects such as Active Education Beyond School Day, Welsh Government's Summer of Fun/Winter of Well-being, Active Girls on the Move, Healthy at Home, Family Active Together and also older people 60+.	

	<ul> <li>&gt; There were over 74,500 participations in sport and physical activity through schemes like the Active Young People Programme. There were also 2206 training hours and 2183 volunteer hours committed by young people.</li> <li>&gt; Supported over 300 veterans on issues such as homelessness, debt, benefits, mental health and well-being. Secured £19K in grant funding which is supporting digital inclusion initiatives for veterans.</li> </ul>	
Involve our communities We said we would ensure people have a stronger voice and are able to influence and shape services and activities in the Vale.	<ul> <li>&gt; Residents have helped shape a more sustainable and inclusive arrts spaces like: new Makerspace at Penarth and Barry libraries; more digital exhibitions and digital activities; a program of commercial and community arts events at Penarth Pavilion including a cinema.</li> <li>&gt; Service users and stakeholders have informed a new Advocacy Strategy and the re-commissioning of a Regional Advocacy Services for adults which will help ensure that their best interests are being taken care of.</li> <li>&gt; We adopted a new Tenant and Leaseholder Engagement Strategy co-produced with tenants and leaseholders. This has also changed how we communicate with tenants, introducing a newsletter, leaflets and a new group to monitor service quality.</li> <li>&gt; More tenants have been trained up as Digital Champions, supporting other residents with ICT training to access more online services.</li> <li>&gt; We helped communities in St Luke and St Paul's estate, Penarth to make the place cleaner, greener, healthier and more connected as part of the 'Clean Slate' Project. This work has helped develop a food pod, a play area for children, a community garden and greenhouse, litter picks and an information hub to support the community.</li> <li>&gt; Got residents involved in local environment improvement projects like St. David's Crescent play area, Belle Vue Pavilion and the Penarth Historic Shelter</li> </ul>	In 2023-24 we will continue increase community engagement and involvement across all services, implement our Public Participation Strategy and increase youth participation and the involvement of all those who are often seldom heard.

Public Art scheme.	
> Renewed our focus on building in the voice of young people in all aspects of council business and strengthening the partnership between young people and the Council in shaping our recovery priorities and developing sustainable services for the future.	