## Quarter 1 (1st April - 30th June 2024) 2024/25 SIB Insight Tracker Progress Snapshot

Snapshot of progress at Q1 against our ongoing regulatory improvement areas

National Recs/PFIs	RAG status
19	G
4	A
0	R
2	3

Local Recs/PFIs	RAG status
33	G
2	A
1	R
3	6

All Regulatory Recs/ PFIs	RAG status
52	G
6	A
1	R
ļ	59

Snapshot of progress at Q1 by Regulatory Audit Action Priority

National										
	Regulatory	Audit Acti	on Priority							
RAG status		Action								
	Н	M	L							
G	6	11	2							
A	3	1	0							
R	0	0	0							
	23	3								

Local									
	Regulato	ory Audit Actio	n Priority						
RAG status		Action							
	Н	M	L						
G	14	17	2						
A	2	0	0						
R	0	0	1						
		36							

Priority Description

High	Management response/ action is considered imperative to ensure that the Council is not exposed to high risks (Political and Legislative, Resources, Service Delivery & Well-being and Reputational).
	Action to be implemented as soon as possible (within 1 year).
Medium	Action/ management response is considered necessary to avoid exposure to considerable risks (Political and Legislative, Resources, Service Delivery & Well-being and Reputational).  Action to be implemented within the short term (within 1-2 years).
Low	Management response/ action is considered desirable or good practice and would result in enhanced control, good governance and better value for money (Political and Legislative, Resources, Service Delivery & Well-being and Reputational)  Action to be implemented within the short to medium term (within 1-3 years).

		Lo	ocal Regulatory Actions							
Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised Target Date
LR30	Reshaping Services Programme review	Tom Bowring	PFI 1 - The Council should consider what more it can do to work with partner organisations in order to help deliver the partnership objective of the Reshaping Services Programme.	There is not a specific partnership objective in the revised Reshaping Programme, however, Strengthening Communities is a key theme and partnership working runs through the programme as a whole. During the quarter work continued with Cwmpas to explore how the Council will work with a range of partners in the future, linking with work to tackle poverty, increase working with third and social enterprise sectors and in the development of the Corporate Plan.	Green	Mar-25	Aug-24	CP&R	This forms part of our work with the Third and Community Sector focusing on strengthening communities as part of the Council's Financial Strategy 2024/25 Work will continue throughout 2024 on shaping the strategy as well as our relationship with those sectors.	
LR31	Reshaping Services Programme review	Tom Bowring	PFI 2 - As the Council intends for the Reshaping Services Programme to move away from being primarily associated with savings, it should review the criteria used to determine which projects are included, and the measures used to monitor the progress of projects.	н	The Beshaping Programme will once again focus on both developing the organisation and our partners, but with an important financial imperative. As part of this work, the entry criteria is being reviewed to enable measurement of progress and impact is being reviewed and will be completed during Q2.	Green	Mar-25	Aug-24	CP&R	Work has commenced on the Financial Strategy for 2024/5 and will continue throughout 2024.
LR32	Reshaping Services Programme review	Tom Bowring	PFI 3 - The Council should identify further training and support to help staff develop the skills necessary to respond to transformational change.	М	Work has commenced to review the initial prospectus for the Reshaping Programme to identify the resources required to support its effective delivery. Part of this includes understanding training needs and initial preparations have commenced on a naturum programme of management development to support this work, following on from a series of sessions with chief officers during the quarter.	Green	Mar-25	Aug-24	CP&R	Development of the new transformation programme and associated training requirements is being informed by the new People Strategy and the Learning a Development Framework.
LR33	Reshaping Services Programme review	Tom Bowring	PFI 4 - The Council should ensure that its forthcoming workforce plan supports the delivery of the Reshaping Services Programme and there is robust identification and consideration of workforce needs in project documentation	М	The workforce plan was adopted in 2023/24 and aligns with the needs of the Reshaping Programme. However, as work to mobilise projects gains momentum in 2024/25, a further review will be undertaken during project setup to identify the workforce needs and ensure these are accurately reflected in relevant documentation.	Green	Mar-25	Aug-24	CP&R	Development of the new transformation programme and associated training requirements is being informed by the new People Strategy and the Learning a Development Framework.
LR34	Reshaping Services Programme review	Tom Bowring	PFIS - If there is to be a focus on more genuinely transformational projects, the Council should ensure lessons are learned from earlier projects and put in place mechanisms to strengthen any identified areas of weakness.	Н	The development of the initial prospectus of projects has been undertaken over a number of months through a series of workshops and discussions with SLT colleagues. As part of this, a reflection on lessons learnt has been undertaken to inform planning. This work will continue throughout the life of the programme.	Green	Mar-25	Aug-24	CP&R	Work is currently ongoing to develop the new transformation programme informed by the learning from previous projects.
LR17	Welsh Housing Quality Standard review including Council housing tenants	Andrew Treweek	P1 – The Council should evaluate how effective the process is for tenants to report housing repairs via the Customer Contact Centre (Call One Vale)	L	Delays in software implementation has delayed the opening of the tenant portal until 2025. Work with the suppliers is being escalated to resolve the issues and forward plan the delivery of this benefit. In the meantime work is being progressed with the contact centre to improve the existing tenant experience.	Red	Mar-25	Aug-24	H&SC	This is being delivered as part of the wider Housing tenant web portal and is dependant upon a wider project to provide electronic service to our tenants.
LR29	Financial Sustainability Assessment	Gemma Jones	PFI 1 - Given the anticipated funding gaps in 2022-23 and 2023-24, the Council needs to determine how it will meet those gaps, including the extent to which savings will contribute to that.	Н	We have achieved 88% of planned savings for 2023/24 with the remaining being taken forward into 2024/25. Funding gaps will continue to be monitored as part of the MTFP strategy, the new Reshaping programme and the Council's savings tracker.	Green Complete and ongoing	ed Mar-25	Aug-24	CP&R	This work remains ongoing as part of MTFP and monitoring.
.R35	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P1 The Council should reconsider the checklist for local authorities effectively engaging and working with the third sector, in particular the following sections:  • Vision	М	This work has been included in the work being undertaken by Cwmpas that will be reported to Cabinet in the Autumn.	Green	Mar-25	Aug-24	CP&R	Work on a new approach to engaging with the third sector continues as part o Strengthening Communities theme of the transformation programme.
			Corporate strategy Compact Understanding engagement with the third sector Designing services Training Performance review							
.R36	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P2 As part of the review of the compact, the Council should reflect how it wants to work with the third sector to help deliver its strategic recovery priorities, how it can build on the positive work during the pandemic, and consider how it can strengthen its application of the sustainable development principle.	М	Engagement has been undertaken with the sector through the work with Cwmpas. A report will be presented to Cabinet in the Autumn and initial findings have been reported to SLT. Work has commenced to review the Compact.	Green	Mar-25	Aug-24	CP&R	Work has commenced in parallel with the development of the new approach t engaging with the third sector and will continue into 2025.
.R37	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P3 The Council should consider the level of resources and investment required to achieve a more collaborative way of working with the third sector and reflect this in its Medium Term Financial Plan.	М	The Council's Medium Term Financial Strategy was refreshed and reported during the quarter, reflecting the proposed approaches to balancing the budget in the medium-term. This will be supplemented by the findings of the Cwmpas work and taken forward via the Strengthening Communities Reshaping theme in the coming months.	Green	Mar-25	Aug-24	CP&R	This forms part of our work with the Third and Community Sector focusing on strengthening communities as part of the Council's Financial Strategy 2024/25 Work will continue throughout 2024 on shaping the strategy as well as our relationship with those sectors.
R38	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P4 The Council should consider what actions it can take to help the third sector adjust to a more collaborative way of working.	М	The work being undertaken by Cwmpas will assist in shaping the way forward including discussions around the VSILC and how the Council can work better with the Third Sector. Work will also be undertaken through the new Reshaping Programme and as part of the development of the new Corporate Plan. A report will be presented to Cabinet in the Autumn.	Green	Mar-25	Aug-24	CP&R	Work has commenced in parallel with the development of the new approach t engaging with the third sector, and will continue into 2025.
R40	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	2. Ratify and effectively implement a resettlement policy within the next 12 months.	М	Implementation of the resettlement policy is on-going following ratification at management board. Work continues to be on- going with health and other agencies.	Green	Mar-25	Aug-24	HL&SC	Work is on-going in relation to the policy which is currently in a final draft for subject to finalisation.
R44	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	Improve the quality of management oversight of cases to address shortcomings in the management of the safety and wellbeing of the children and the risk of harm to others.	L	Management capacity has continued to present some challenges, however in Q2 the management capacity will return to full establishment which will allow for greater improvement of management oversight.	Green	Mar-25	Aug-24	HL&SC	This work remains ongoing.
R45	Application of the sustainable development principle in service areas – Vale of Glamorgan Council	Tom Bowring	The Council should develop its project management toolkit to ensure that those documents help officers to apply the sustainable development principle from the outset.	Н	The project management toolkit is under review to reflect this recommendation and also the recommendations from the Oracle Lessons Learnt project. The Five Ways of Working will be reflected in the guidance to accompany the toolkit. The five ways of working are also being used as part of the entry criteria being developed for all Reshaping projects.	Green	Mar-25	Aug-24	CPR	This work remains ongoing

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LR46	Application of the sustainable development principle in service areas – Vale of Glamorgan Council	Tom Bowring	The Council should develop its learning and development offer to help to ensure that staff across the organisation understand the Well-being of Future Generations Act (Wales) 2015 and are able to apply the sustainable development principle as needed in their roles.	н	This is embedded into various work programmes, including via Welcome to the Vale, the Council's induction programme, will be reflected in the autumn management development programme and training and support has been provided to SLT and Cabinet in the development of the new draft wellbeing objectives and Corporate Plan.	Green	Mar-25	Aug-24	CPR	This work remains ongoing.
LR47	Springing Forward: Workforce Planning	Tracy Dickinson	R1 - Strengthen the application of the sustainable development principle in relation to workforce planning:  • develop a clear picture of the Council's future workforce needs;  • further improve external collaboration in relation to workforce planning;  • ensure that when developing service level workforce plans, consideration of the sustainable development principle is consistently applied;  • ensure strategic alignment between Council strategies such as decarbonisation, assets and digital; and  • determine future resource implications to deliver the final Strategic Workforce Development Plans.	Н	The People Strategy and the Attraction and Retention Strategy have been developed .  Workforce planning dashboards have been created All work is on track.	Green	Mar-25	Aug-24	CPR	This work is ongoing aligned with the transformation agenda and development of a target operating model.
LR/48	Springing Forward: Workforce Planning	Tracy Dickinson	R2 - Strengthening the application of the sustainable development principle in relation to workforce planning. Monitoring:  • formalise the purpose, role and responsibility of the workforce planning working group in the development, role and responsibility of the workforce planning working group in the development.  • formalise the future monitoring arrangements and success criteria of the Strategic Workforce Development Plan;  • consider the role of members in the future monitoring of progress against the Strategic Workforce Development Plan; and  • further embed succession planning and darify timescales for review; and  • ensure a more consistent exit interview process and that any lessons are learnt in relation to workforce planning.	н	The People Strategy and the Attraction and Retention Strategy have been developed .  Workforce planning dashboards have been created All work is on track.	Green	Mar-25	Aug-24	CPR	The People Strategy and the Attraction and Retention Strategy have been developed.
LR/49	Springing Forward: Assets	Matt Bowmer/ Lorna Cross	R1 - The Council should more fully apply the sustainable development principle in its strategic asser management, including: "alking account of longer-term trends and future service demand that may affect service provision and the efficient use of its built assets: "a taking an integrated approach ensuring its strategic approach to assert management helps deliver its wider plans, such as decarbonisation, workforce and digital; and "involving service users in the design of future service delivery which may impact on its assets	L	We have updated our Service Asset Management Plans to reflect not just the short and medium-term service asset requirements, but their longer 5-10 year built asset requirements. The SAMPS are sent out a manually for services to advise of their short, medium, and longer-term asset sufficiency positions. Asset disposals and acquisitions are reported to Strategic might Board to sensure that there is a corporate oversight of asset decisions and to ensure that all service areas are slighted on proposals. Services are also involved as "clients" in all new build design processes to ensure that any new facility meets the service needs. The energy team are also consulted on all decarbonisation projects presented to project zero Board to ensure that they can advise on best technology/best practice before funds are allocated to applicants.	Green	Mar-25	Aug-24	CPR	
LR/50	Digital Strategy Review	Nickki Johns	8.1 - To ensure that its digital strategy takes account of current and future trends and issues the Council should ensure its horizon scanning to inform its strategic approach to digital is well informed by external sources, including future trends (see our audit criteria for Q.1.1 and Q1.2 in appendix A for some examples of what this might include).	Н	The current roadmaps have been built after consideration of a range of horizon scanning activity including understanding of upcoming regulatory change, consideration of how Al could be used in the council as well as discovery of our cloud migration approach.	Green	Mar-28	Aug-24	CPR	All work is on track
LR/51	Digital Strategy Review	Nickki Johns	R2 - To avoid duplication and identify opportunities to deliver multiple benefits, the Council should review how its strategic approach to digital impacts on the objectives of other public bodies.	Н	Our work with the Vale Alliance represents our approach to multi-party working as well as close collaboration with Social Care Wales.	Green	Mar-28	Aug-24	CPR	The People Strategy and the Attraction and Retention Strategy have been developed .
LR/52	Digital Strategy Review	Nickki Johns	R3-The Council should ensure it has considered opportunities to collaborate in the delivery of its digital strategy to identify opportunities to share knowledge, expertise and/or resources that may improve value for money.	Н	Embedded into our approach to all projects and design of the roadmap, we actively engage with other parties to reduce duplication and identify opportunities for collaborative working. This includes active participation in WLGA collaborations, CDPS and Social Care Wales.	Green	Mar-25	Aug-24	CPR	Workforce planning dashboards have been created
LR/53	Digital Strategy Review	Nickki Johns	R4 - To help the Council monitor the value for money of its digital strategy it should:  - identify any savings it is aiming to make from the strategy,  - ensure that performance information used to monitor its digital strategy enables it to fully understand the impact of the Council's investment in digital.	Н	As part of our Digital Board development, we are considering and developing ways to capture savings across the organisation through the implementation of digital solutions.	Green	Mar-25	Aug-24	CPR	All work is on track
LR/54	Digital Strategy Review	Nickki Johns	R5 - The Council should develop arrangements for identifying and sharing lessons learned from its approach to its digital strategy.	Н	As an active part of the WLGA Digital Advisory Group, at every opportunity we share Case Studies, Roadmaps and lessons learned with the other 21 LA's.	Green	Jul-24	Aug-24	CPR	
LR/55	Estyn Review - Cardiff & Vale Adult Learning in the Community Partnership review	Trevor Baker/Mark Davies	R1 - Evaluate learners' progression into, through and on from the provision	М	Share with the partnership information from Tutor End of Term Reports and Learner Evaluation Forms regarding the progression paths of learners. Service will ask tutors at the Partnership CPD day in July to evaluate and update current progression documents in curriculum groups to accurately reflect available pathways across the Partnership.	Green	Mar-26	Aug-24	L&C	
LR/56	Estyn Review - Cardiff & Vale Adult Learning in the Community Partnership review	Trevor Baker/Mark Davies	R2 - Improve the extent to which learners contribute to self-evaluation and the work of the partnership	М	Cardiff and Vale Community Learning Partnership (CVCLP) Learner Involvement Group has produced a new learner involvement strategy that has been passed onto the Strategy Group for approval. New strategies have begun to be implemented including all partners completing the Health and Wellbeing Survey and partners have also attended Cardiff and Vale College (CAVC) Progression Events where Focus Groups were run to speak directly to learners on various themes. A Learner voice activity was promoted where learners were asked What My Learning Means to Me and entries were included in the Learner Voice Newsletter published in May. A pilot scheme is being developed to support the creation of Learning Ambassadors through a course representative programme.	Green	Mar-26	Aug-24	L&C	
LR/57	Estyn Review - Cardiff & Vale Adult Learning in the Community Partnership review	Davies	R3 - Explore opportunities to increase provision or access to provision through the medium of Welsh	М	A sub group of the Cardiff and Vale partnership has been established to explore opportunities to increase Welsh medium provision. It has met once and discussions taken place with Cardiff LA, Cardiff and Vale College (CAVC), Menter Bro Morgannuy, A number of pliots have been organised in Cardiff and will be evaluated in (3) Soling at numbers and impact. In addition members are looking at Welsh medium courses that could be offered through the Vale Courses programme for inclusion in the September curriculum.	Green	Mar-26	Aug-24	L&C	
LR/58	Estyn Review - Learn Welsh The Vale	Trevor Baker/Mark Davies	R1 - Strengthen leadership and internal scrutiny processes to ensure a culture of meaningful self-evaluation to prioritise and drive improvements at a strategic level.	н	The reorganisation of the staff team in LWtV was completed in the spring of 2024 and the review of all job descriptions was also completed. Roles and responsibilities are clear and accountability is transparent. The weekly meeting of the core members, chained by the Learning Development Officer of the team has become a critical tool to ensure clear leadership and provide effective internal scrutiny. Meaningful self-evaluation has been achieved on two levels. Firstly, the completion of the cycle of observations of the classes of all tutors and the resulting personal self-development plans archives this for the	Green	Mar-26	Aug-24	L&C	

Reference	eference Report Responsible Officer Regulatory Recommendation		Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised Target Date
LR/59	Estyn Review - Learn Welsh The Vale	Davies	R2 - Work with the National Centre for Learning Welsh to use data as a basis for forward planning and planning for strategic improvement.	М	*The National Centre for Welsh Learning's interactive website now allows access to review performance 24/7 at all levels i.e. nationally, by course, by tutor etc.  *The Learn Welsh in the Vale (LWtV) performance data was used as a fundamental driver when composing the 2024/25 LWtV prospectus and that resulted in adjustments to the provision compared to the previous year addressing areas of need.	Green	Mar-26	Aug-24	L&C	
LR/60	Estyn Review - Learn Welsh The Vale	Trevor Baker/Mark Davies	R3 - Develop a continuous professional development programme that addresses areas for improvement in teaching.	М	Individual observations of all tutors by external observers took place in the autumn and winter of 2023/24. Data arising from those observations and tutor performance data has been used to develop individual personal development plans for each tutor and a targeted CPD plan for the provider as a whole in 2024/25. Tutors found to be performing inadequately were the subject of further training and follow-up observation to measure progress. A comprehensive programme of training is being rolled out for all tutors during the summer term of 2024 and plans are being put in place for the next cycle of tutor observations in the autumn term of 2024.	Green	Mar-26	Aug-24	L&C	
LR/61	Estyn Review - Learn Welsh The Vale	Trevor Baker/Mark Davies	R4 - Develop the offer for learners to practise their Welsh outside formal lessons to ensure that more of them take advantage of opportunities to develop as active speakers.	М	The number of opportunities for learners to use their Welsh outside the classroom has been more than doubled compared with 2022/23. Advertising the activities both to Learn Welsh in the Vale (LWVI) new speakers a well as Welsh speakers in the Vale and beyond has allowed a significant increase in those taking advantage of those opportunities. Negotiations are ongoing with Menter Bro Morganning to ensure that new speakers are adequately catered for in the programme of activities provided by Menter in 2024/25.	Green	Mar-26	Aug-24	L&C	
LR/62	Estyn Review - Education services in Vale of Glamorgan Council	Morwen Hudson/ Trevor Baker (All HoS)	R1 - Sharpen the focus of evaluation and improvement processes.	М	Initial workshop undertaken with DMT staff in the form of an appreciative inquiry. Workshop focused on identifying what currently works well, what the challenges are in evidencing impact of our work and identification of potential solutions going forward. Next steps will be to research thest practice amongst other La Claudation departments to inform how we develop our approach. Some proposals will then be presented to the DMT for their consideration and prioritisation. This work will continue to be progressed from quarter 2 onwards.	Green	Mar-26	Aug-24	L&C	
LR/63	Estyn Review - Education services in Vale of Glamorgan Council	Morwen Hudson/ Carys Pritchard	R2 - Improve the quality and use of information about learning and teaching in schools to enable the local authority to best direct its resources towards areas for improvement.	М	LGES inspection-in response to the LGES recommendation to improve the quality and use of information about learning and teaching, with a particular focus on skills (literacy, numeracy, digital and Welsh in English medium schools), the CSC has designed and developed the regional professional learning (PL) offer for skills to align to local authority and antional priorities, school improvement priorities as well as the terms of the Local Authority Education Grant. The regional PL compendium will be published druing the first week of July 2024 which will detail the full offer for skill, nearly all published PL opportunities are already available to book online, with a very few noted as 'Coming soon'.	Green	Mar-26	Aug-24	L&C	
LR/64	Estyn Review - Vale of Glamorgan Youth Service	Morwen Hudson/martin Dacey	R1 - Develop opportunities for Welsh medium and bilingual youth work provision	М	The Youth Service continue to contract the URDD to deliver our Welsh language provision across the Vale, we are working in line with the WESP and targets set within to develop the wider reach. The Youth Service continues to reach out and offer staff training to upskill them with the Wesh language but with the current climate there is a range of Continual Professional Development Opportunities taking place so the Welsh language will need to be a longer term strategy for the service. Our contract with the Urdd includes all aspects of Welsh youth Work, this includes English speaking school lunch clubs, afterschool sessions, youth club, summer and holiday activities, and additional one to one support, all is on track and evidenced within the WESP report.	Green	Mar-26	Aug-24	L&C	
LR/65	Use of Performance Information: Service User Perspective and Outcomes Review - Vale of Glamorgan Council	Tom Bowring	R1: Information on the perspective of the service user - The Council should strengthen the information it provides to its senior leaders to enable them to understand how well services and policies are meeting the needs of service users.	н	The findings of the recent Let's Talk residents survey have been reported to members, SLT, the PSS and other key groups and are shaping the new Corpota Plan. Actions in the ADP 2024-25 have been included on participation and communications and progress is reported quarterly. More information and emphasis on the service user perspective is being included in the Annual Assessment process and reporting, Additional Performance measures have also been added to the Corporate Performance Management Framework.	Green	March 2025 and ongoing	Aug-24	CPR	
LR/66	Use of Performance Information: Service User Perspective and Outcomes Review - Vale of Glamorgan Council	Tom Bowring	R2: Outcomes information - The Council should strengthen the information provided to senior leaders to help them evaluate whether the Council is delivering its objectives and intended outcomes.	н	Guidance was issued as part of the end of year performance monitoring to emphasise to officers the need to ensure that information on outcomes is provided for inclusion in reports. This has been carried through to processes for performance reporting in 2024-25. More information and emphasis on the need to demonstrate outcomes has been included as part of the Annual Assessment process and reporting. As part of the development of the new Corporate Plan 2025-2030 and Reshaping and the associated performance management arrangements there is an increased emphasis on demonstrating outcomes.	Green	March 2025 and ongoing	Aug-24	CPR	
LR/67	Review of the Planning Service's Governance Arrangements	lan Robinson/ Marcus Goldsworthy	•B1: The Council should strengthen its Planning Service's governance arrangements by: agreeing a Terms of Reference for the Council's Planning Committee to clearly state its purpose, role and responsibilities. The Council should regularly review this Terms of Reference; developing a plain language Planning Protocol and include it in the constitution and on the Planning Service Council webpage so that it is easily accessible to members and officers understand and act in accordance with the Planning Protocol; Aldertaking its planned review of the Scheme of Delegation to ensure the Planning Andertaking its planned review of the Scheme of Delegation to ensure the Planning Committee is focussed on the most strategically important planning applications; and #Basuring planning applications submitted by, or on behalf of, the officers in the Planning service and supporting services are considered by the Planning Committee and not under officer delegated powers to safeguard against any perceived conflicts of interest and to promote independence and transparency.	н	Political reporting well under way- through Planning Committee, E&R, G&AC and Equalities Consultative Forum. Planning Protocol and Terms of Reference currently being drafted with a view to reporting to cabinet and Council in Q3.	Amber	Mar-25	Aug-24	E&R	
LR/68	Review of the Planning Service's Governance Arrangements	lan Robinson/ Marcus Goldsworthy	R2: The Council's Planning Service should clearly present its performance measures and targets in its service plan.	н	Political reporting well under way-through Planning Committee, E&R, G&AC and Equalities Consultative Forum. Planning Protocol and Terms of Reference currently being drafted with a view to reporting to cabinet and Council in Q3.	Amber	Mar-25	Aug-24	E&R	

Nationa	Regu	latory	Actions

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NR3	Annual Improvement Report (National report recommendations for 2016/17) - Third Sector Funding	Tom Bowring	R1 - To get the best from funding decisions, local authorities and third sector bodies need to support their work with the third sector. To assist local authorities and third sector. To assist local authorities and third sector bodies in developing their working practices, we recommend that local authority and third sector officers use it to: -self-evaluate current third sector beginning their working practice; -dentify where improvements in joint working is required; and - jointly draft and implement an action plan to address the gaps and weaknesses identified through the self-evaluation.	М	The work being undertaken by Cwmpas will assist in shaping the way forward including discussions around the VSLC and how the Council can work better with the Third Sector. This work involves self-evaluation and the development of actions to address (albeit in a slightly different way to that proposed by Audit Wales in the original national report).	Amber	Mar-25	Aug-24	CP&R	Linked with ongoing third sector engagement work.
NR4	Annual Improvement Report (National report recommendations for 2016/17) - Third Sector Funding	Tom Bowring	R2 - Poor performance management arrangements are weakening accountability and limiting effective scrutiny of third sector activity and performance. To strengthen oversight of the third sector, we recommend that elected members scrutinise the review checklist completed by officers, and regularly challenge performance by officers and the local authority in addressing gaps and weaknesses.	М	The work being undertaken by Cwmpas will assist in shaping the way forward including discussions around the VSLC and how the Council can work better with the Third Sector.	Amber	Mar-25	Aug-24	CP&R	Linked with ongoing third sector engagement work.
NR7	Local Government Services to Rural Communities	Tom Bowring	R4-To help sustain rural communities, public services need to act differently in the future. We recommend councils do more to develop community resilience and self-help by:  - working with relevant bodies such as the Wales Cooperative Centre to support social enterprise and more collaborative business models;  - providing tailored community outreach for those who face multiple barriers to accessing public services and work;  - enhancing and recognising the role of town and community councils by capitalising on their local knowledge and supporting them to do more;  -encouraging a more integrated approach to service delivery in rural areas by establishing pan-public services community hubs, networks of expertise, and clusters of advice and prevention services;  -enabling local action by supporting community asset transfer identifying which assets are suitable to transfer, and having the right systems in palee to make things happen; and coaching, and encouraging volunteering.	М	The Cwmpas work has begun to explore these issues and that alongside the development of the new Corporate Plan are reflecting the changing needs in different communities, including those in rural areas, to ensure communities are resilient.	Amber	Mar-25	Aug-24	CP&R	Further work forms part of the PSBs work programme.
NR8	Local Government Services to Rural Communities	Tom Bowring	R1 - Local authorities need to do more to make CATs (Community Asset Transfers) simpler and more appealing, help build the capacity of community and town councils, give them more guidance in raising finance, and look to support other community development models such as social enterprises the support social value and citizen involvement. In addition, we recommend that local authorities monitor and publish CAT numbers and measure the social impact of CATs.	М	The Cwmpas work undertaken during the last few months has sought the opinion of a range of stakeholders on various matters. The issue of CATs was raised by stakeholders as an area for further development, to reflect tessons learnt and also cognisant of the time and resources required to undertake applications. The Council is considering a range of approaches, including CAT but also bespoke lease/filence arrangements dependent upon the nature of the asset/service and organisation. This will be progressed via the Assets board under the Target Operating Model theme of Reshaping.	Green	Mar-25	Aug-24	CP&R	This is ongoing as part of our Strengthening Communities workstream.
NR9	Local Government Services to Rural Communities	Tom Bowring	R2 - Local authorities have significant scope to provide better and more visible help and support before, during, and after the community asset transfer process. We conclude that there is considerable scope to improve the business planning, preparation, and aftercare for community asset transfer. We recommend that local authorities:  - identify community assets transfer's role in establishing community hubs, networks of expertise and clusters of advice and prevention services;  - work with town and community councils to develop their ability to take on more CATs;  - identify which assets are suitable to transfer, and clarify what the authority needs to do to enable their transfer;  - ensure their CAT policy adequately covers aftercare, long term support, post transfer support, signposting access to finance, and sharing the learning about works well; and coaching, and encouraging volunteering.	М	The Cwmpas work undertaken during the last few months has sought the opinion of a range of stakeholders on various matters. The issue of CATs was raised by stakeholders as an area for further development, to reflect lessons learnt and also cognisant of the time and resources required to undertake applications. The Council is considering a range of approaches, including CAT but also bespoke lease/licence arrangements dependent upon the nature of the asset/service and organisation. This will be progressed via the Assets board under the Target Operating Model theme of Reshaping.	Green	Mar-25	Aug-24	CP&R	This is ongoing as part of our Strengthening Communities workstream.
NR14	Review of Town Centre Regeneration in Wales	Marcus Goldsworthy/ Phil Chappeil/ Michael Clogg	R2 - Many town-centre businesses are impacted adversely by charging for car parking, access to public transport and poor transport infrastructure. We recomment that the Welsh Government work with local authorities to review transport challenges facing town centres and agree how best to address these.	н	The development of Placemaking plans will consider transport and infrastructure across all the 4 main towns.  The charges have been implemented to manage car parking and ensure that individual car parks are used appropriately by shoppers visiting town centres and not filled by residents, commuters or staff working in local businesses.  Therefore the charges provide an essential role of controlling parking for shoppers to assist in attracting visitors and revitalising town centres as well as managing the maintenance of the facilities so that they are in a good condition and attractive to use.  There is limited opportunity to improve transport infrastructure and the councils policy is to encourage modal shift and the use of public transport or active travel rather than rely on the private car for travel especially.		N/A	Aug-24	E&R	N/A

Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised target Date
NR1S	Review of Town Centre Regeneration in Wales	Marcus Goldsworthy/ Phil Chappell	R4. The Welsh Government has provided all 22 local authorities with training on how best to use existing enforcement, financial assistance and debt recovery powers, but they are not being consistently nor effectively utilised to support regeneration. We recommend that local authorities take appropriate action, using these existing powers and resources available to achieve the best possible outcome for town centres by:  using alternative methods of enforcement before using  Compulsory Purchase Orders as a last resort;  integrating enforcement strategies with wider departmental strategies across housing, environmental health, planning and regeneration teams to make more effective use of existing skills and resources; and  ensuring there is capacity and the right expertise to use the full range of powers, working in collaboration with other councils to achieve good outcomes.	М	The Council has appointed a dedicated Empty Property enforcement officer funded via the Council tax premium. This has enabled targeted property enforcement of properties within the empty property enforcement action plan.	Green	Mar-25	Aug-24	E&R	This work is ongoing as part of the Council's Empty Homes Strategy.
NR16	Review of Town Centre Regeneration in Wales	Phil Chappell	R6 - Town centres are changing, and local authorities need to be receptive to these changes and plan to manage these shifts. We recommend that local authorities use our regeneration tool to self-assess their current approaches to identify where they need to improve their work on town-centre regeneration (the tool is here).	М	Placemaking plans have now overtaken this work as all councils have to sign up to the placemaking charter for Wales. It sets out 6 principles that all towns must adhere to whilst developing their plans for regeneration. The Vale Council has signed up to this charter and now applies this thinking to all areas of its work, not just regeneration. Work has been commissioned on all four towns.	Green	Mar-25	Aug-24	E&R	Development of Place making plans and their delivery remain an ongoing area of work.
NR28	Equality impact Assessments: more than a tick box exercise?	Tom Bowring	Reviewing public bodies' current approach for conducting EIAs - R4 While there are examples of good practice related to distinct stages of the EIA process, all public bodies have lessons to learn about their overall approach. Public bodies should review their overall approach to EIAs considering the findings of this report and the detailed guidance available from the EHRC and the Practice Hub. We recognise that developments in response to our other recommendations and the Welsh Government's review of the PSED Wales specific regulations may have implications for current guidance in due course.	н	Work to establish a new digitised Equality Impact Assessment process is underway. This new process will be trialled as part of the work of the new Transformation team before being rolled out across the organisation.	Green	Mar-25	Aug-24	L&C	This work remains ongoing.
NR29	Time for Change' – Poverty in Wales	Tom Bowring	12 Local strategies, targets and performance reporting for tackling and alleviating poverty  • We recommend that the councils use their Wellbeing Plans to provide a comprehensive focus on tackling poverty to co-ordinate their efforts, meet local needs and support the revised national plan targets and actions. This should: include SMART local actions with a greater emphasis on prevention; include a detailed resourcing plan for the length of the strategy; be developed with involvement from other public sector partners, the third sector, and those with experience of poverty; include a robust set of consistent outcome indicators and measures to increase understanding of poverty locally; and be subject to annual public reporting to enable a whole system view of poverty locally to help improve delivery and support.	н	The findings of the work being undertaken by Compas will help shape the way forward. As part of the development of the new Corporate Plan there are ongoing discussions regarding how tacking powerly is included. The current ADP includes the cost of living crisis as a critical challenge and in addition to the quarterly performance reports there are two reports a year focusing on this challenge, detailing the range of work being undertaken and relevant measures.	Green	Mar-25	Aug-24	CP&R	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR31	'Time for Change' – Poverty in Wales	Tom Bowring	R5 Experience mapping to create inclusive services for people in poverty  * We recommend that councils improve their understanding of their residents' 'lived  experience' through meaningful involvement in decision-making using 'experience  mapping' and/or 'Poverty' Truth Commissions' to review and improve accessibility to  and use of council services.	Н	Work is being taken forward through the PSB work in our most deprived areas and will also be informed by the work being undertaken by Cwmpas.	Green	Mar-25	Aug-24	CPR/ L&C/ H&SC	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR32	'Time for Change' – Poverty in Wales	Tom Bowring	R6 Single web landing page for people seeking help  * We recommend that councils optimise their digital services by creating a single landing page on their website that is directly accessible on the home page; provides links to all services provided by the council that relate to poverty; and provides information on the work of partners that can assist people in poverty.	н	The cost of living web pages are regularly reviewed and updated.	Green	Mar-25	Aug-24	CPR/ L&C/ H&SC	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR33	Time for Change' – Poverty in Wales	Tom Bowring	R7 Streamlining and improving application and information services for people in poverty  We recommend that councils: establish corporate data standards and coding that all services use for their core data; undertake an audit to determine what data is held by services and identify any duplicated records and information requests; create a central integrated customer account as a gateway to services; undertake a data audit to provide refresher training to service managers to ensure they know when and what data they can and cannot share; and review and update data sharing protocols to ensure they support services to deliver their data sharing responsibilities.	н	The Council's data strategy has now been agreed and this will provide a foundation to progress this work. Work is also underway within Digital Services to look at data warehousing and how information is held and joined-up for different purposes. This work will be further progressed during the year.	Amber	Mar-25	Aug-24	CPR/ L&C/ H&SC	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR34	Time for Change' – Poverty in Wales	Tom Bowring	R8 Complying with the socio-economic duty  * We recommend that councils review their integrated impact assessments or equivalent to: ensure that they draw on relevant, comprehensive and current data (nothing over 12 months old) to support analysis; ensure integrated impact assessments capture information on: involvement activity setting out those the service has engage dith in determining its strategic policy such as partners, service users and those it is coproducing with; the cumulative impact/mitigation to ensure the assessment considers issues in the round and how it links across services provided across the council; how the council will monitor and evaluate impact and will take corrective action; and an action plan setting out the activities the Council will take as a result of the integrated impact Assessment.	Н	Consideration to how the Council can best ensure compliance with the socio economic duty will be given as part of developing our new Strategic Equality Plan and supporting arrangements.	Green	Mar-25	Aug-24	CPR/L&C/ H&SC	This work remains ongoing.

Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised target Date
NR38	Together we can' Community resilience and self-reliance'	Tom Bowring	R1 To strengthen community resilience and support people to be more self-reliant, local authorities need to ensure they have the right arrangements and systems in place. We recommend that local authorities use the evaluation tool in Appendix 2 to: self-evaluate current engagement, management, performance and practice; identify where improvement is needed; and or draft and implement an action plan with timeframes and responsibilities clearly set out to address the gaps and weaknesses identified in completing the evaluation tool.	М	Cwmpas have been commissioned to undertake a piece of work which will assist the Council to respond to recommendations across all three of the national reports linked to tackling poverty as well as the local report on working with the third sector. This work will be reported to Cabinet in the Autumn.	Green	Mar-25	Aug-24	CP&R	Work remains ongoing in this area.
NR39	Together we can' Community resilience and self-reliance'	Tom Bowring	R2 To help local authorities address the gaps they identify following their self-evaluation, we recommend that they:  **rormally approve the completed Action Plan arising from the evaluation exercise:  **regularly report, monitor and evaluate performance at relevant scrutiny committees; and  **revise actions and targets in light of the authority's evaluation and assessment of its performance	М	Cwmpas have been commissioned to undertake a piece of work which will assist the Council to respond to recommendations across all three of the national reports linked to tackling poverty as well as the local report on working with the third sector. This work will be reported to Cabinet in the Autumn.	Green	Mar-25	Aug-24	CP&R	Work remains ongoing in this area.
NR40	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell	R1 To get the best from their work with and funding of Social Enterprises, local authorities need to ensure they have the right arrangements and systems in place. We recommend that local authority officer use the checklist in Appendix 2 to:  * self-evaluate current Social Enterprise engagement, management, performance and practice;  * identify opportunities to improve joint working; and  * jointly draft and implement an action plan with timeframes and responsibilities clearly set out to address the gaps and weaknesses identified through the self-evaluation	М	Cwmpas have been commissioned to undertake a piece of work which will assist the Council to respond to recommendations across all three of the national reports linked to tackling poverty as well as the local report on working with the third sector. This work will be reported to Cabinet in the Autumn.	Green	Mar-25	Aug-24	E&R	Work remains ongoing in this area.
NR41	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell	R2 To drive improvement we recommend that the local authority:  • formally approve the completed Action Plan;  • regularly report, monitor and evaluate performance at relevant scrutiny committees;  and  • revise actions and targets in light of the authority's evaluation and assessment of its  performance.	М	Cwmpas have been commissioned to undertake a piece of work which will assist the Council to respond to recommendations across all three of the national reports linked to tackling poverty as well as the local report on working with the third sector. This work will be reported to Cabinet in the Autumn.	Green	Mar-25	Aug-24	E&R	Work remains ongoing in this area.
NR42	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell/ Lance Carver	R3 To ensure the local authority delivers its 5.16 responsibilities to promote Social Enterprises we recommend that it reports on current activity and future priorities following the evaluation of its Action Plan including the Annual Report of the Director of Social Services.	М	Cwmpas have been commissioned to undertake a piece of work which will assist the Council to respond to recommendations across all three of the national reports linked to tackling poverty as well as the local report on working with the third sector. This work will be reported to Cabinet in the Autumn. This work included a workshop specifically on \$16 and a new \$16 Forum is being established.	Green	Mar-25	Aug-24	E&R / H&SC	Work remains ongoing in this area.
NR44	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / Ian Robinson / Liam Jones / Chris Keepins	AS Local authorities should develop local action plans that articulate a clear vision for building control to be able to plan effectively to implement the requirements of the Act. The Plans should:  1 be based on an assessment of local risks and include miligation actions;  1 set out how building control services will be resourced to deliver all their statutory responsibilities;  1 illustrate the key role of building control in ensuring safe buildings and be linked to well-being objectives and other corporate objectives; and include outcome measures that are focused on all building control services, not just dangerous structures.	М	The department is currently undertaking a review of the structure. This is with a view of better aligning the structure/resources to the new requirements of the Budding Safety Act and how this will improve service delivery going forward. A key requirement will be to deliver a resilient structure with improved progression opportunities.	Green	Mar-25	Aug-24	E&R	
NR45	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / Ian Robinson / Liam Jones / Chris keepins	R6 Local authorities should urgently review their financial management of building control and ensure they are fully complying with Regulations. This should include:  • establishing a timetable of regular fee reviews to ensure charges reflect the cost of services and comply with the Regulations;  • annually reporting and publishing financial performance in line with the Regulations;  • ensuring relevant staff are provided with training to ensure they apply the Regulations and interpret financial reporting correctly; and  • revise fees to ensure services are charged for in accordance with the Regulations.	L	A regular fee review has been established to ensure charges reflect the cost of services and comply with the Regulations. The hourly rate was reviewed in early 2023 and is due to be reviewed again in 2024 against the BC Trading Account. The financial reporting was included in our annual Statement of Accounts. Fundamental to this is the need to strike the appropriate balance between cost coverage and remaining viable in the market.	Green	Mar-25	Aug-24	E&R	
NR46	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / Ian Robinson / Liam Jones / Chris keepins		М	Work is currently being done with LABC to encourage support between neighbouring authorities. No formal agreement has been reached although conversations have started regarding how this might work should the situation arise where we cannot fulfil our responsibility as the Building Safety Regulator in Wales for the VoG.	Green	Mar-25	Aug-24	E&R	
NR47	Cracks in the Foundation - Building Safety in Wales	Marcus Goldsworthy / lan Robinson / Liam Jones / Chris keepins	R8 Local authorities should review risk management processes to ensure that risks are systematically identified, recorded, assessed, mitigated and subject to regular evaluation and scrutiny.	Ĺ	Service level guidance and supporting procedural guidance is being developed to support the Act specific to Building Control.	Green	Mar-25	Aug-24	E&R	

## **Completed Local Regulatory Actions**

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
LR41	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	3. Adopt a disproportionality policy with attendant action plans within the next 12 months.	Policy approved by Board.	Completed	Mar-24	Apr-24	HL&SC
LR42	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	4. Develop methods of incorporating the perspectives of children and their parents or carers into the board's development of the YOT's work over the next 12 months.		Completed	Apr-24	Apr-24	HL&SC
LR43	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	5. Develop methods of engaging staff members in the development of policy and services within the next 12 months.	Completed, actions agreed to support engagement.	Completed	Mar-25	Apr-24	HL&SC
LR18	Welsh Housing Quality Standard review including Council housing tenants	Andrew Treweek	PFI 2 – The Council should work with tenants to review its approach to assisting people experiencing problems with condensation and damp.	A new damp and mould policy has been adopted by the service to address the response to damp and mould and is now being used within the service	Completed	Apr-24	Nov-23	H&SC
LR29	Financial Sustainability Assessment	Gemma Jones	PFI 1 - Given the anticipated funding gaps in 2022-23 and 2023-24, the Council needs to determine how it will meet those gaps, including the extent to which savings will contribute to that.	We have achieved 88% of planned savings for 2023/24 with the remaining being taken forward into 2024/25. Funding gaps will continue to be monitored as part of the MTFP strategy, the new Reshaping programme and the Council's savings tracker.	Green Completed and ongoing	Mar-25	Aug-24	CP&R

## **Completed National Regulatory Actions**

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR13	The effectiveness of local planning authorities in Wales	lan Robinson/ Marcus Goldsworthy	R5 - The report identifies the central role of planning to delivering the ambitions of the Well-being of Future Generations Act. We recommend the local planning authorities: - Set a clear ambitious vision that shows how planning contributes to improving well-being provide planning committee members with regular and appropriate well-being training and support to help deliver their wider responsibilities set appropriate measures for their admission of the planning system and the impact of their planning decisions on well-being annually publish these performance measures to judge planning authorities impact on well-being.	,	Completed and standard business practice	Annually	Oct-23	E&R
NR30	'Time for Change' – Poverty in Wales	Tom Bowring	R3 Leadership on the poverty agenda  • We recommend that each council designate a cabinet member as the council's poverty champion and designate a senior officer to lead and be accountable for the anti-poverty agenda.	The Council's Leader takes the executive lead on tackling poverty, whilst another member is the member champion. The Director of Corporate Resources is the senior officer responsible. There is a strong emphasis on the cost of living and working with our most deprived communities in the PSB's new Well-being Plan.	Completed	Dec-23	Aug-23	CPR/ L&C/ H&SC
NR5	Local Government Services to Rural Communities	Tom Bowring	R2 - The role of Public Service Boards is evolving but there are opportunities to articulate a clearer and more ambitious shared vision for rural Wales. We recommend that PSB public services partners respond more effectively to the challenges faced by rural communities by: - assessing the strengths and weaknesses of their different rural communities using the Welsh Governments Rural Proofing Tool and identify and agree the local and strategic actions needed to support community sustainability; and - ensuring the Local Well-Being Plan sets out a more optimistic and ambitious vision for 'place' with joint Page 24 of 36 - Vale of Glamorgan Council Date of report Title of review Recommendation priorities co-produced by partners and with citizens to address agreed challenges.	This work has formed a part of the development of the PSB's new wellbeing plan that was approved in May 2023. This has taken place alongside the evidence base from the wellbeing assessment which identified issues of accessibility of services in rural services as a theme of the assessment.	Completed	Jun-21	Aug-23	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR6	Local Government Services to Rural Communities	Tom Bowring	R3- To help sustain rural communities, public services need to think differently in the future. We recommend councils provide a more effective response to the challenges faced by rural communities by:  - ensuring service commissioners have cost data and qualitative information on the full range of service options available; and  - using citizens' views on the availability, affordability, accessibility, adequacy and acceptability of council services to shape the delivery and integration of services.	This work has formed a part of the development of the PSB's new wellbeing plan that was approved in May 2023. This has taken place alongside the evidence base from the wellbeing assessment which identified issues of accessibility of services in rural services as a theme of the assessment.	Completed	Jun-21	Aug-23	CP&R
NR2	Local Government Services to Rural Communities	Phil Chappell	R1 - Socio economic change, poor infrastructure and shifts in provision of key services and facilities has resulted in the residualisation of communities in rural Wales. We recommend that Welsh Government support public bodies to deliver a more integrated approach to service delivery in rural areas by: - refreshing rural grant programmes to create sustainable financial structures, with multi-year allocations; and - helping people and businesses make the most of digital connectivity through targeted and more effective business and adult education support programmes.	The Action states "by refreshing rural grant programmes to create sustainable financial structures, with multi-year allocations". This is complete in that Welsh Government have confirmed that no socio economic rural programmes will be funded from current allocations. The action around the integration of rural services is one that will require input from all services. The funding action that is for Regen can also be marked as complete because SPF projects linked specifically to the rural farming and funding themes have been funded as it was noted as the priority area for the rural Local action group before it was disbanded.  In the Rural Vale we currently facilitate digital skills workshops at CF61 Centre in Llantwit Major on a Friday morning and at The Gathering Place in St Athan on a Monday morning. Each class is for 2 hours duration over a 10-week period. There are three terms each year which align with the school term times to enable parents to learn with us. We offer basic digital essential skills in line with Welsh Government's Essential Digital Literacy programme, and ICDL qualifications using Microsoft Office software from Level 1 to Level 3. We also accredit with Agored Cymru qualifications at a variety of levels appropriate to learners' abilities and digital interests. Anticipate extending this provision in the coming academic year by adding an extra session at each venue to support refugees moving into the area. We are working closely with other organisations to assist this group.  All learners are eligible for device loans when registered with us. We have a bank of laptops stored at Palmerston Education Centre for this purpose. They can also access our Databank facility where we are able to provide free data in the form of SIM cards or vouchers to over 18's on a low income struggling to obtain internet access either at home or when out and about.		Jun-21	Jul-23	E&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR10	The effectiveness of local planning authorities in Wales	Ian Robinson/ Marcus Goldsworthy	R1 - To improve involvement with stakeholders and ownership of decisions we recommend local planning authorities: - test current engagement and involvement practices and consider the full range of other options available to ensure involvement activities are fit for purpose Use 'Place Plans' as a vehicle to engage and involve communities and citizens in planning choices and decision making improve transparency and accountability by holding planning meetings at appropriate times, rotating meetings to take place in areas which are subject to proposed development, webcasting meetings and providing opportunities for stakeholders to address committee meetings.	Continued digital engagement with Community Councils and other consultees / stakeholders. Increased use of online meetings to engage with and accommodate stakeholders, including RLDP workshop programmed with Town and Community Councils. Planning committee meetings held at accessible times online, webcasting meetings and providing comprehensive opportunities for all stakeholders to personally engage at meetings. Councillor engagement sessions being programmed and held to support the review of the RLDP.  Complete but will be ongoing as part of business practice - New work to commence 22/23 and will be included in the review of the LDP going forward.		Mar-21	Jan-23	E&R
NR11	The effectiveness of local planning authorities in Wales	lan Robinson/ Marcus Goldsworthy	R2 - Local planning authorities have been subject to significant reductions in funding and struggle to deliver their statutory responsibilities. To improve resilience, we recommend that local planning authorities: - Review their building control fee regimes to ensure levels set, better reflect the actual cost of providing these services and make the service self-funding - improve capacity by working regionally to integrate services to address specialism gaps, develop joint supplementary planning guidance and develop future local development plans regionally and in partnership with other local planning authorities.	Building Control fees have been reviewed and increased from 1/4/2023 to enable more resilient delivery of the service whilst still being competitive with the private sector	Completed	Mar-21	Jan-23	E&R
NR12	The effectiveness of local planning authorities in Wales	lan Robinson/ Marcus Goldsworthy	R4 - that local planning authorities improve the effectiveness of planning committees by: - reviewing their scheme of delegation to ensure planning committees are focused on the most important strategic issues relevant to their authority revising reporting templates to ensure they are clear and unambiguous to help guide decision making and reduce the level of officer recommendations overturned enforcing the local planning authorities' standards of conduct for meetings.	Planning committee scheme of delegation reviewed to allow officer delegated decisions on prior notification applications, and delegated sign off of Developments of National Significance Local Impact Reports. Planning committee members reminded of committee conduct. Complete but will be ongoing as part of business practice	Completed	Mar-21	Jan-23	E&R
NR22	Homelessness Reviewed: An Open Door to Positive Change October 2021 Public Services Ombudsman for Wales (PSOW)	Nick Jones	f) Create a Review Process factsheet, ensuring an Easy Read format is available.	Action complete, information reviewed and continues to be accurate and appropriate.	Completed	N/A	Jan-23	H&SC

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR35	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R5 Work with schools to collect and categorise and analyse all bullying and harassment data correctly and comprehensively. In addition, support schools to analyse this information regularly to identify trends and put restorative arrangements in place.	Although we still await publication of WG action plan, bullying and one-off prejudice incident bullying data continues to be effectively scrutinised on termly basis as part of Wellbeing Improvement Board (WIB) within L&S Directorate to identify trends and any possible interventions that maybe required. We have continued to work with an external company and our schools to enhance the recording and reporting of this data through My Concern, through the refinement of recording categories.	Completed	Mar-25	Apr-25	L&C
NR37	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R7 Provide school staff with the necessary professional learning to adopt a proactive approach to peer-on-peer sexual harassment, including homophobic, biphobic and transphobic bullying and harassment.	The Vale of Glamorgan finalised and ratified its Trans Inclusion guidance which has now been published and has been shared with all schools. The focus going forward will be on identifying, scoping and sourcing professional learning for staff. Work will also progress with devising and delivering a 'protected characteristics' inclusion training in conjunction with the Learning Links Team to all schools.	Completed	Mar-25	Apr-24	L&C
NR43	Estyn Thematic Review - Improving attendance in secondary schools	Morwen Hudson	Local authorities should: Provide schools with regular and effective challenge and support to improve pupils' attendance and help evaluate the impact of their work. Ensure that local authority interventions build on work already carried out by schools. Work with schools to support them to work with parents/carers to understand the importance of good attendance.	The Inclusion Service undertook a full review of its approach to improving attendance, by comparing strategies to learn from others. Meetings with school leaders in other local authorities looked at school strategies and engagement strategies in relation to specialist provisions. We also invited other LAs to conduct appreciative inquiry into Inclusion Service to inform improvements. Two six session pilot projects around parental voice and barriers to attendance and initial Emotional Based School Avoidance style work have been completed to inform a model of developed to train Family Engagement Officers in schools so that these sessions are cascaded on the basis of building capacity and expertise within schools themselves.  School Attendance Officer Forums are now well established across the Vale that are well attended by school staff. Agenda for Forums are co-constructed with school colleagues and a face to face session and sharing good practice day is planned for summer term.  Attendance Data visits and audits are regularly undertaken and is now embedded practice. FPN training was offered to all schools in January, with other attendance training being offered later in the term. Governor training for attendance was scheduled for February.  Pastoral Support Plan pilot launched in October 2023 after pilot schools received training sessions. Evaluation is currently being carried out with the Portal to be launched across all Vale schools later in the year.  The Inclusion Team continues to work with the One Team to enhance reporting as a key area of focus going forward.		Mar-25	Apr-24	L&C
NR36	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R6 Plan suitable intervention and support on gender issues at both school and local authority level, evaluating regularly their impact on pupil wellbeing.	During Oct-Dec 2023 a 6-week Girls course at St Cyres School funded by the Vale of Glamorgan Council. This was for two groups. One group of year 10 girls and one group of year 11 girls, and the aim was help equip, empower, and encourage girls in year 10/11 that struggle with their self-esteem or could be suspectable to being involved with negative behaviours in romantic relationships. In order to track the girls progress before and after the course the facilitator utilised a survey.	Completed	Mar-25	Apr-24	L&C