

Quarter 2 SIB Insight Tracker Progress Snapshot

Snapshot of progress at Q2 against our ongoing regulatory improvement areas

National Recs/PFIs	RAG status
21	G
1	A
0	R
22	

Local Recs/PFIs	RAG status
14	G
3	A
1	R
18	

All Regulatory Recs/ PFIs	RAG status
35	G
4	A
1	R
40	

Snapshot of progress at Q2 by Regulatory Audit Action Priority

National			
RAG status	Regulatory Audit Action Priority		
	H	M	L
G	7	14	0
A	0	1	0
R	0	0	0
22			

Local			
RAG status	Regulatory Audit Action Priority		
	H	M	L
G	5	5	4
A	0	3	0
R	0	0	1
18			

Local Regulatory Actions										
Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (W/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised Target Date
LR30	Reshaping Services Programme review	Tom Bowring	PFI 1 - The Council should consider what more it can do to work with partner organisations in order to help deliver the partnership objective of the Reshaping Services Programme.	M	The Financial Strategy for 2024/ was reported to Cabinet in July 2023. A series of workshops have been held with SLT. The Financial Strategy sets out a framework for future transformation, including five themes. One of these themes is Strengthening Communities and will focus on working with the third and community sectors. The work also recognises the value of working more generally in partnership. A specific report to Scrutiny Committee is being prepared for Q3 to setout a proposed direction of travel for Strengthening Communities.	Green	Apr-24	Oct 23	CP&R	This forms part of our work with the Third and Community Sector focusing on strengthening communities as part of the Council's Financial Strategy 2024/25. Work will continue throughout 2024 on shaping the strategy as well as our relationship with those sectors.
LR31	Reshaping Services Programme review	Tom Bowring	PFI 2 - As the Council intends for the Reshaping Services Programme to move away from being primarily associated with savings, it should review the criteria used to determine which projects are included, and the measures used to monitor the progress of projects.	H	Financial pressures will once again be a driver for projects which make up the portfolio of transformational activity. However, the transformation programme will also concentrate on other drivers, such as the factors that will influence what the council needs to be by the end of the decade. Consideration as to the criteria to apply is being given in the development of the new themes for transformation and potential projects are being identified during Q3 in parallel with the budget.	Green	Apr-24	Oct 23	CP&R	Work has commenced on the Financial Strategy for 2024/5 and will continue throughout 2024.
LR32	Reshaping Services Programme review	Tom Bowring	PFI 3 - The Council should identify further training and support to help staff develop the skills necessary to respond to transformational change.	M	The importance of colleagues having the correct skills to support transformation is being considered as part of the development of the new transformation programme. The recently approved People Strategy contains the Learning & Development framework and this will guide the transformation programme's training requirements. Reference to developing skills is also included in the draft Digital Strategy which is being consulted on during the quarter.	Green	Apr-24	Oct 23	CP&R	Development of the new transformation programme and associated training requirements is being informed by the new People Strategy and the Learning and Development Framework.
LR33	Reshaping Services Programme review	Tom Bowring	PFI 4 - The Council should ensure that its forthcoming workforce plan supports the delivery of the Reshaping Services Programme and there is robust identification and consideration of workforce needs in project documentation	M	The People Strategy (including workforce plan) is now approved and will support the transformation programme. Attention will turn in Q3 to the documentation to support the development and delivery of the programme's projects, including indication of the workforce needs as recommended.	Green	Apr-24	Oct 23	CP&R	Development of the new transformation programme and associated training requirements is being informed by the new People Strategy and the Learning and Development Framework.
LR34	Reshaping Services Programme review	Tom Bowring	PFI 5 - If there is to be a focus on more genuinely transformational projects, the Council should ensure lessons are learned from earlier projects and put in place mechanisms to strengthen any identified areas of weakness.	H	In developing the new themes for the transformation programme, the Council has reflected on the previous projects that have been delivered and also on the tactical nature of savings in the current year's budget. As part of a workshop that was held in August to review and develop the themes further, reflections on previous projects has been undertaken and is being used to learn lessons in the future.	Green	Apr-24	Oct 23	CP&R	Work is currently ongoing to develop the new transformation programme informed by the learning from previous projects.
LR17	Welsh Housing Quality Standard review including Council housing tenants	Andrew Treweek	P1 - The Council should evaluate how effective the process is for tenants to report housing repairs via the Customer Contact Centre (Call One Vale)	L	The new Housing ICT software is being implemented to enable changeover from the old system to the new one - currently at Phase 2 of implementation with training of key officers across the teams. Some difficulties have been experienced in ensuring all parts of the system talk to each other and this has delayed the introduction of the tenants portal which isn't scheduled until the latter part of next year (2024).	Red	Apr-25	Nov-23	H&SC	Programming of software installation for all Housing Management modules
LR29	Financial Sustainability Assessment	Gemma Jones	PFI 1 - Given the anticipated funding gaps in 2022-23 and 2023-24, the Council needs to determine how it will meet those gaps, including the extent to which savings will contribute to that.	H	Currently (Q2), 79% of savings are expected to be achieved in 2023/24 with mitigation of shortfalls and use of reserves in place to offset any shortfalls and work ongoing to implement savings on a permanent basis. The 2024/25 budget process continues and the Medium Term Financial Strategy refresh is to be considered by Cabinet on 16 November. Budget Working Groups will review 2023/24 and 2024/25 savings targets already in place alongside any additional proposals put forward as part of the response to the projected budgetary shortfall.	Green	Apr-24	Oct-23	CP&R	
LR35	Third Sector Partnership Working- Vale of Glamorgan Council	Tom Bowring	P1 The Council should reconsider the checklist for local authorities effectively engaging and working with the third sector, in particular the following sections: <ul style="list-style-type: none"> • Vision • Corporate strategy • Compact • Understanding engagement with the third sector • Designing services • Training • Performance review 	M	Work on a new approach to engaging with the third sector has continued during the quarter, including consideration of the previous Audit Wales reports and feedback from the Voluntary Sector Joint Liaison Committee. That Committee discussed these proposals at a meeting in July, and a further report to the Committee, Corporate Performance & Resources Scrutiny Committee and Community Liaison Committee is being prepared for Q3 in line with the Strengthening Communities theme of the transformation programme.	Amber	Apr-24	Oct-23	CP&R	Work on a new approach to engaging with the third sector continues as part of the Strengthening Communities theme of the transformation programme.

Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised Target Date
LR36	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P2 As part of the review of the compact, the Council should reflect how it wants to work with the third sector to help deliver its strategic recovery priorities, how it can build on the positive work during the pandemic, and consider how it can strengthen its application of the sustainable development principle.	M	A monthly meeting is now being undertaken with the Chief Executive from GVS and the Director of Corporate Resources. A review of the Compact between GVS and the Council will commence later in the year in parallel with the development of the new approach to engaging with the third sector.	Amber	Apr-24	Oct-23	CP&R	Work has commenced in parallel with the development of the new approach to engaging with the third sector and will continue into 2024.
LR37	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P3 The Council should consider the level of resources and investment required to achieve a more collaborative way of working with the third sector and reflect this in its Medium Term Financial Plan.	M	Work has commenced on the medium-term financial plan, with the Financial Strategy to be considered by Cabinet in July. The new themes of the transformation programme, and in particular Strengthening Communities sets out the importance of working with the third sector and this work alongside the review of the Compact will consider the appropriate approach and levels of resources within the Council's control.	Green	Apr-24	Oct-23	CP&R	This forms part of our work with the Third and Community Sector focusing on strengthening communities as part of the Council's Financial Strategy 2024/25. Work will continue throughout 2024 on shaping the strategy as well as our relationship with those sectors.
LR38	Third Sector Partnership Working - Vale of Glamorgan Council	Tom Bowring	P4 The Council should consider what actions it can take to help the third sector adjust to a more collaborative way of working.	M	This action is part of the monthly discussions with GVS and the Strategy & Partnerships team regularly offer support and guidance to a range of groups and organisations, for example in signposting to sources of funding and advice.	Green	Apr-24	Oct-23	CP&R	Work has commenced in parallel with the development of the new approach to engaging with the third sector, and will continue into 2024.
LR40	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	2. Ratify and effectively implement a resettlement policy within the next 12 months.	M	Final draft has been completed for circulation to YJESS Board Members for comment/signoff. However, we are awaiting clarification of key issues in terms of the health response prior to finalisation of the policy.	Amber	Jan-24	Nov-23	HL&SC	Work is on-going in relation to the policy which is currently in a final draft format, subject to finalisation.
LR41	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	3. Adopt a disproportionality policy with attendant action plans within the next 12 months.	L	The Disproportionality policy has been finalised and signed off by the YJESS Management Board on 18th July 2023.	Green	Sep-23	Nov-23	HL&SC	
LR42	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	4. Develop methods of incorporating the perspectives of children and their parents or carers into the board's development of the YOT's work over the next 12 months.	L	The Participation policy has been finalised and signed off by the YJESS Board on 27th Oct 2023. Work remains on going in incorporating the perspectives of children and their parents or carers into the board's development of the YOT's work over the next 12 months.	Green	Oct-23	Nov-23	HL&SC	
LR43	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	5. Develop methods of engaging staff members in the development of policy and services within the next 12 months.	L	Staff engagement is continuing in the development of policy and services and can be evidenced in the recent YJB National Standards Audit process.	Green	Apr-24	Nov-23	HL&SC	
LR44	An inspection of youth offending services in Vale of Glamorgan	Rachel Evans	6. Improve the quality of management oversight of cases to address shortcomings in the management of the safety and wellbeing of the children and the risk of harm to others.	L	A case supervision template to help focus discussions and prepare for supervision has been created and is being used by the supervisor of all case managers.	Green	Sep-23	Nov-23	HL&SC	
LR45	Application of the sustainable development principle in service areas - Vale of Glamorgan Council	Tom Bowring	The Council should develop its project management toolkit to ensure that those documents help officers to apply the sustainable development principle from the outset.	H	We are reviewing our project management toolkit with the development of revised tools and guidance to support officers in application of the SD principle.	Green	Mar-24	Oct-23	CPR	
LR46	Application of the sustainable development principle in service areas - Vale of Glamorgan Council	Tom Bowring	The Council should develop its learning and development offer to help to ensure that staff across the organisation understand the Well-being of Future Generations Act (Wales) 2015 and are able to apply the sustainable development principle as needed in their roles.	H	Introduced a programme of communications and information provision as part of the learning and development offer to further embed the sustainable development principle including, through the Annual Self-Assessment process, staff appraisal and promoting the Council's work on the Annual Delivery Plan.	Green	Mar-24	Oct-23	CPR	

National Regulatory Actions										
Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised target Date
NR3	Annual Improvement Report (National report recommendations for 2016/17) - Third Sector Funding	Tom Bowring	R1 - To get the best from funding decisions, local authorities and third sector bodies need to ensure they have the right arrangements and systems in place to support their work with the third sector. To assist local authorities and third sector bodies in developing their working practices, we recommend that local authority and third sector officers use it to: <ul style="list-style-type: none"> - self-evaluate current third sector engagement, management, performance and practice; - identify where improvements in joint working is required; and - jointly draft and implement an action plan to address the gaps and weaknesses identified through the self-evaluation. 	M	Work on a new approach to engaging with the third sector has continued during the quarter, including consideration of the previous Audit Wales reports and feedback from the Voluntary Sector Joint Liaison Committee. That Committee discussed these proposals at a meeting in July, and a further report to the Committee, Corporate Performance & Resources Scrutiny Committee and Community Liaison Committee is being prepared for C3 in line with the Strengthening Communities theme of the transformation programme.	Green	Mar-24	Oct-23	CP&R	Linked with ongoing third sector engagement work.
NR4	Annual Improvement Report (National report recommendations for 2016/17) - Third Sector Funding	Tom Bowring	R2 - Poor performance management arrangements are weakening accountability and limiting effective scrutiny of third sector activity and performance. To strengthen oversight of the third sector, we recommend that elected members scrutinise the review checklist completed by officers, and regularly challenge performance by officers and the local authority in addressing gaps and weaknesses.	M	This action will follow in due course from the preparatory work which is required prior to Members considering this information. The report to the Voluntary Sector Joint Liaison Committee in July set out to ensure that there is a framework in place for this to take place and will be developed further.	Amber	Mar-24	Oct-23	CP&R	Linked with ongoing third sector engagement work.
NR7	Local Government Services to Rural Communities	Tom Bowring	R4- To help sustain rural communities, public services need to act differently in the future. We recommend councils do more to develop community resilience and self-help by: <ul style="list-style-type: none"> - working with relevant bodies such as the Wales Cooperative Centre to support social enterprise and more collaborative business models; - providing tailored community outreach for those who face multiple barriers to accessing public services and work; - enhancing and recognising the role of town and community councils by capitalising on their local knowledge and supporting them to do more; - encouraging a more integrated approach to service delivery in rural areas by establishing gain-public service community hubs, networks of expertise, and clusters of advice and prevention services; - enabling local action by supporting community asset transfer identifying which assets are suitable to transfer, and having the right systems in place to make things happen; and - improving community-based leadership by developing networks of interest, training and coaching, and encouraging volunteering. 	M	This work has formed a part of the development of the PSB's new wellbeing plan that was approved in May 2023. This has taken place alongside the evidence base from the wellbeing assessment which identified issues of accessibility of services in rural services as a theme of the assessment. Work is also underway in Llantwit Major to develop an older people's hub approach, working in partnership with GVS and Age Connects to tackle issues of loneliness and isolation. A further example of this approach is with regards food insecurity, with a network of community groups being worked with to coordinate and empower communities to take action locally, supported by the Council.	Green	Mar-24	Oct-23	CP&R	Further work forms part of the PSBs work programme.
NR8	Local Government Services to Rural Communities	Tom Bowring	R1 - Local authorities need to do more to make CATs (Community Asset Transfers) simpler and more appealing, help build the capacity of community and town councils, give them more guidance in raising finance, and look to support other community development models such as social enterprises	M	The revised Corporate Asset Management Plan has been developed during the quarter and was considered by Cabinet and Scrutiny Committee. This builds on Welsh Government guidance on CATs and contributes to the assets and communities themes of the financial strategy and the Strengthening Communities theme of the emerging transformation programme. Work will now focus on supporting and monitoring its delivery.	Green	Mar-24	Oct-23	CP&R	This is ongoing as part of our Strengthening Communities workstream.
NR9	Local Government Services to Rural Communities	Tom Bowring	R2 - Local authorities have significant scope to provide better and more visible help and support before, during, and after the community asset transfer process. We conclude that there is considerable scope to improve the business planning, preparation, and aftercare for community asset transfer. We recommend that local authorities: <ul style="list-style-type: none"> - identify community assets transfer's role in establishing community hubs, networks of expertise and clusters of advice and prevention services; - work with town and community councils to develop their ability to take on more CATs; - identify which assets are suitable to transfer, and clarify what the authority needs to do to enable their transfer; - ensure their CAT policy adequately covers aftercare, long term support, post transfer support, signposting access to finance, and sharing the learning about works well; and - support community-based leadership by developing networks of interest, training and coaching, and encouraging volunteering. 	M	The revised Corporate Asset Management Plan has been developed during the quarter and was considered by Cabinet and Scrutiny Committee. This builds on Welsh Government guidance on CATs and contributes to the assets and communities themes of the financial strategy and the Strengthening Communities theme of the emerging transformation programme. Work will now focus on supporting and monitoring its delivery.	Green	Mar-24	Oct-23	CP&R	This is ongoing as part of our Strengthening Communities workstream.

Reference	Report	Responsible Officer	Regulatory Recommendation	Priority (H/M/L)	Update	Status	Target Date	Date of Last Update	Scrutiny Committee	Rationale for Revised target Date
NR14	Review of Town Centre Regeneration in Wales	Marcus Goldsworthy/ Phil Chappell/ Michael Clogg	R2 - Many town-centre businesses are impacted adversely by charging for car parking, access to public transport and poor transport infrastructure. We recommend that the Welsh Government work with local authorities to review transport challenges facing town centres and agree how best to address these.	H	The Council will be developing Place Making plans for all 4 of the Vale of Glamorgan main towns. All Council Departments have signed up to the Placemaking Charter Wales and a cross directorate group has been established. The Council is required to consider the Welsh Government's economic duty when making decisions that impact on town centres. The council also has a robust policy for outside trading areas, café style licences and advertising boards to support local businesses and encourage the managed provision of trading and advertising on the highway asset and make a positive contribution to towns and resorts by adding vitality, colour, life and interest to the street scene. This includes maintaining the parklet pilot programme established in Penarth Town centre to assist business recovery following the Covid-19 pandemic and select areas repurposing of parking spaces for café style licences. The council is reviewing the controls within individual off-street public car parks particularly in towns and local shopping areas where available to ensure that they are convenient, accessible and available for shoppers and the parking bay spaces are taken or blocked by other motorists using them as long-term parking options for commuting or other business or residential purposes. Where appropriate the introduction of parking charges through pay and display machines is being considered to implement the necessary controls and ensure that adequate funding is available to maintain the car parks in a safe, clean and orderly condition to improve their attractiveness and usability so as to encourage shoppers into town centres and other shopping areas to the benefit of local businesses.	Green	Mar-24	Oct-23	E&R	This is being addressed as part of the placemaking work agenda.
NR15	Review of Town Centre Regeneration in Wales	Marcus Goldsworthy/ Phil Chappell	R4 - The Welsh Government has provided all 22 local authorities with training on how best to use existing enforcement, financial assistance and debt recovery powers, but they are not being consistently nor effectively utilised to support regeneration. We recommend that local authorities take appropriate action, using these existing powers and resources available to achieve the best possible outcome for town centres by: • using alternative methods of enforcement before using Compulsory Purchase Orders as a last resort; • integrating enforcement strategies with wider departmental strategies across housing, environmental health, planning and regeneration teams to make more effective use of existing skills and resources; and • ensuring there is capacity and the right expertise to use the full range of powers, working in collaboration with other councils to achieve good outcomes.	M	The Council has appointed an enforcement role that will have a specific remit around empty properties. This post has been funded via a premium on Council tax on second homes.	Green	Mar-24	Oct-23	E&R	This work is ongoing as part of the Council's Empty Homes Strategy.
NR16	Review of Town Centre Regeneration in Wales	Phil Chappell	R6 - Town centres are changing, and local authorities need to be receptive to these changes and plan to manage these shifts. We recommend that local authorities use our regeneration tool to self-assess their current approaches to identify where they need to improve their work on town-centre regeneration (the tool is here).	M	Placemaking has now become the primary regeneration tool in Welsh Government Policy. The Council is bidding for funding to develop 4 placemaking plans that will align with the Placemaking Charter for Wales	Green	Mar-24	Oct-23	E&R	Ongoing

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NR28	Equality Impact Assessments: more than a tick box exercise?	Tom Bowring	Reviewing public bodies' current approach for conducting EIAs - R4 While there are examples of good practice related to distinct stages of the EIA process, all public bodies have lessons to learn about their overall approach. Public bodies should review their overall approach to EIAs considering the findings of this report and the detailed guidance available from the EHRC and the Practice Hub. We recognise that developments in response to our other recommendations and the Welsh Government's review of the PSED Wales specific regulations may have implications for current guidance in due course.	H	Work has continued on the review of the EIA process, including several workshop discussions with the Equalities Consultative Forum. Attention is being given now to the process/system requirements to enable more effective assessments to be created, reviewed and approved, alongside the training that is required for Council staff.	Green	Dec-24	Oct-23	L&C	
NR29	'Time for Change' – Poverty in Wales	Tom Bowring	R2 Local strategies, targets and performance reporting for tackling and alleviating poverty <ul style="list-style-type: none"> We recommend that the councils use their Wellbeing Plans to provide a comprehensive focus on tackling poverty to co-ordinate their efforts, meet local needs and support the revised national plan targets and actions. This should include SMART local actions with a greater emphasis on prevention; include a detailed resourcing plan for the length of the strategy; be developed with involvement from other public sector partners, the third sector, and those with experience of poverty; include a robust set of consistent outcome indicators and measures to increase understanding of poverty locally; and be subject to annual public reporting to enable a whole system view of poverty locally to help improve delivery and support. 	H	Work has commenced on the response to this recommendation as part of the overall engagement with the third sector, town and community councils and in how to deliver the PSB's wellbeing plan theme of tackling deprivation. Consideration will be given as this develops to the way in which actions, targets and measures are used. This will be included within the report to Committees in Q3 relating to Strengthening Communities. The cost of living is one of three critical challenges in the Annual Delivery Plan agreed by Council in March 2023. A workshop has been held with officers to map what services exist, gaps and key issues. Additionally all services have considered the impact of the Col crisis as part of the service planning process, identifying services that can provide support and assist people. Further work is being undertaken to strengthen related measures within the Corporate Performance Measures Framework as part of the annual review of the CPMF. Q2 and End of Year performance reporting will include a particular focus on all three council critical challenges. The Council's Annual report details work in relation to Col crisis.	Green	Mar-24	Oct-23	CP&R	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR31	'Time for Change' – Poverty in Wales	Tom Bowring	R5 Experience mapping to create inclusive services for people in poverty <ul style="list-style-type: none"> We recommend that councils improve their understanding of their residents' 'lived experience' through meaningful involvement in decision-making using 'experience mapping' and/or 'Poverty Truth Commissions' to review and improve accessibility to and use of council services. 	H	Based on the feedback from the cross-directorate workshop held in Q1 and discussions with partners, and other activity underway, including the evaluation of engagement with the community on other projects, such as the Llantwit Major food project and work in the Pencoedre Learning Community, a report on Strengthening Communities is planned for Q3 to bring an holistic view of the work underway together into a programme of work. This will be further developed, including via the PSB's work on tackling deprivation. The Public Participation Strategy has an established programme, comprising a practitioner's network, links with the Equalities Consultative Forum and the Member Champions Network. Progress has included the Food Bank and Citizens Advice joining as new members of the ECF reflecting the socio-economic duty, the ECF undertaking a review of the EIA process, the Member Champion Network making the links with community and third sector organisations and the most pertinent issues and involving them in the development of programmes of support work, such as warm spaces. Work was undertaken by Grasshopper consultants on behalf of the PSB to map assets and produce a communications and engagement strategy for work in our three most deprived LSODs. This work has been reported to the PSB and is being taken forward by a new Community Development Worker funded through Shared Prosperity funding. Work has commenced to develop an updated cost of living insight report.	Green	Mar-24	Oct-23	CPR/ L&C/ H&SC	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR32	'Time for Change' – Poverty in Wales	Tom Bowring	R6 Single web landing page for people seeking help <ul style="list-style-type: none"> We recommend that councils optimise their digital services by creating a single landing page on their website that is directly accessible on the home page, provides links to all services provided by the council that relate to poverty; and provides information on the work of partners that can assist people in poverty. 	H	This is in place, however, continues to be reviewed and updated as new information becomes available. Work ongoing to further strengthen the signposting of support available from partner organisations.	Green	Mar-24	Oct-23	CPR/ L&C/ H&SC	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR33	'Time for Change' – Poverty in Wales	Tom Bowring	R7 Streamlining and improving application and information services for people in poverty <ul style="list-style-type: none"> We recommend that councils: establish corporate data standards and coding that all services use for their core data; undertake an audit to determine what data is held by services and identify any duplicated records and information requests; create a central integrated customer account as a gateway to services; undertake a data audit to provide refresher training to service managers to ensure they know when and what data they can and cannot share; and review and update data sharing protocols to ensure they support services to deliver their data sharing responsibilities. 	H	This work is underway both by the Strategy & Partnerships team holding a workshop with relevant colleagues from across the organisation, and also in the development of the Data Strategy which is due to be completed in the spring of 2024.	Green	Mar-24	Oct-23	CPR/ L&C/ H&SC	Response to this is ongoing as part of the overall engagement with the third sector, town and community councils.
NR34	'Time for Change' – Poverty in Wales	Tom Bowring	R8 Complying with the socio-economic duty <ul style="list-style-type: none"> We recommend that councils review their integrated impact assessments or equivalent to ensure that they draw on relevant, comprehensive and current data (nothing over 12 months old) to support analysis; ensure integrated impact assessments capture information on: involvement activity setting out those the service has engaged with in determining its strategic policy such as partners, service users and those it is coproducing with; the cumulative impact/mitigation to ensure the assessment considers issues in the round and how it links across services provided across the council; how the council will monitor and evaluate impact and will take corrective action; and an action plan setting out the activities the Council will take as a result of the integrated impact assessment. 	H	This is being progressed as part of the review of the EIA process. Work is being undertaken to review the Equalities Impact Assessment and this will be reported to Cabinet in the winter. This review has been wide ranging, involving several workshops with the Strategic Insight Board and Equalities Consultative Forum, with the terms of reference for the review being widened to not only incorporate the process and content, but also the digital approach to completing the EIA and ability to consider cumulative impacts at the request of elected members.	Green	Mar-24	Oct-23	CPR/ L&C/ H&SC	

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NR35	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R5 Work with schools to collect and categorise and analyse all bullying and harassment data correctly and comprehensively. In addition, support schools to analyse this information regularly to identify trends and put restorative arrangements in place.	M	Whilst high level analysis of bullying data remains a function for CLARITY, the levels of recorded bullying / PC incidents remains low and there continues a need to drive / encourage reporting for schools. We also await the WG peer on peer sexual harassment action plan which will further endorse the collection of bullying data at schools level.	Green	Mar-24	Oct-23	L&C	
NR36	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R6 Plan suitable intervention and support on gender issues at both school and local authority level, evaluating regularly their impact on pupil wellbeing.	M	All schools have been provided with performance dashboards and additional training by the safeguarding team to help monitor trends in respect of all bullying and incidents involving one-off prejudice incidents to enable support and interventions to be put in place to support and challenge learners. The transgender inclusion toolkit published autumn 2023, this is in response listening to needs of learners and teachers to better help support transgender learners, additionally the guidance can be utilised to support learners who are suffering homophobia, biphobia and sexual harassment. All secondary schools have been provided with a 'How To' guide for tackling peer on peer sexual harassment of learners, the is guide outlines a list of options for recognising / challenging / supporting / preventing / recording school interventions. Action plans have been received from all Secondary schools outlining how they will tackle peer on peer sexual harassment and the LA will monitor the impact of these plans in academic year 2023-24. All schools have received the Vale of Glamorgan Council Model Anti-bullying policy and have adapted their own Anti-bullying policies to reflect. A sponsored awareness / education project is taking place at St Cyres CS autumn 2023 focussing on girls who are / potentially could be victims of unhealthy relationships / sexual harassment along with programme intervention for potential perpetrators of sexual harassment . A review of the LA policy will take place upon completion and publication of the WG peer on peer sexual harassment action plan, which is due for publication in Autumn 23/Spring 24 to ensure clear alignment and effective work to address any recommendations.	Green	Mar-24	Oct-23	L&C	
NR37	Estyn Thematic Review - We don't tell our teachers - Experiences of peer-on-peer sexual harassment among secondary school pupils in Wales	David Davies	Local authorities should: R7 Provide school staff with the necessary professional learning to adopt a proactive approach to peer-on-peer sexual harassment, including homophobic, biphobic and transphobic bullying and harassment.	M	Focus continues in this area and a workstream has commenced with Learning Links / Inclusion Manager and Safeguarding team to look at inclusion and tolerance in school settings.	Green	Mar-24	Oct-23	L&C	
NR38	'Together we can' Community resilience and self-reliance'	Tom Bowring	R1 To strengthen community resilience and support people to be more self-reliant, local authorities need to ensure they have the right arrangements and systems in place. We recommend that local authorities use the evaluation tool in Appendix 2 to: • self-evaluate current engagement, management, performance and practice; • identify where improvement is needed; and • draft and implement an action plan with timeframes and responsibilities clearly set out to address the gaps and weaknesses identified in completing the evaluation tool.	M	SEG are focussing on collection of a database of providers for professionals to access for appropriate training resources and we await publication .	Green	Feb-24	Oct-23	CP&R	
NR39	'Together we can' Community resilience and self-reliance'	Tom Bowring	R2 To help local authorities address the gaps they identify following their self-evaluation, we recommend that they: • formally approve the completed Action Plan arising from the evaluation exercise; • regularly report, monitor and evaluate performance at relevant scrutiny committees; and • revise actions and targets in light of the authority's evaluation and assessment of its performance	M	Preparatory work has commenced on this, with further emphasis placed on it during the autumn workshops. This will also contribute to the development of the next iteration of the transformation programme, within the theme of Strengthening Communities.	Green	Apr-24	Oct-23	CP&R	
NR40	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell	R1 To get the best from their work with and funding of Social Enterprises, local authorities need to ensure they have the right arrangements and systems in place. We recommend that local authority officers use the checklist in Appendix 2 to: • self-evaluate current Social Enterprise engagement, management, performance and practice; • identify opportunities to improve joint working; and • jointly draft and implement an action plan with timeframes and responsibilities clearly set out to address the gaps and weaknesses identified through the self-evaluation	M	Social enterprises are included in all aspects of our business support work, with some applying for funding with us via the Shared Prosperity Fund.	Green	Feb-24	Oct-23	E&R	
NR41	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell	R2 To drive improvement we recommend that the local authority: • formally approve the completed Action Plan; • regularly report, monitor and evaluate performance at relevant scrutiny committees; and • revise actions and targets in light of the authority's evaluation and assessment of its performance.	M	Work is underway to work with internal departments to host a session on social enterprise in order to raise awareness and map the work that is already going on with social enterprises in the area.	Green	Apr-24	Oct-23	E&R	
NR42	'A missed opportunity' – Social Enterprises	Tom Bowring/ Phil Chappell/ Lance Carver	R3 To ensure the local authority delivers its S.16 responsibilities to promote Social Enterprises we recommend that it reports on current activity and future priorities following the evaluation of its Action Plan including the Annual Report of the Director of Social Services.	M	Regeneration will separately log support and join working with social enterprises so that this can be effectively reported. The Director of Social Services Annual Report will also help highlight to Committees specific references in the report relating to S.16 responsibilities.	Green	Mar-24	Oct-23	E&R / H&SC	

Completed Local Regulatory Actions

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
LR18	Welsh Housing Quality Standard review including Council housing tenants	Andrew Treweek	PFI 2 – The Council should work with tenants to review its approach to assisting people experiencing problems with condensation and damp.	A new damp and mould policy has been adopted by the service to address the response to damp and mould and is now being used within the service	Completed	Apr-24	Nov-23	H&SC

Completed National Regulatory Actions

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR13	The effectiveness of local planning authorities in Wales	Ian Robinson/ Marcus Goldsworthy	R5 - The report identifies the central role of planning to delivering the ambitions of the Well-being of Future Generations Act. We recommend the local planning authorities: - Set a clear ambitious vision that shows how planning contributes to improving well-being. - provide planning committee members with regular and appropriate well-being training and support to help deliver their wider responsibilities. - set appropriate measures for their admission of the planning system and the impact of their planning decisions on well-being. - annually publish these performance measures to judge planning authorities impact on well-being.	Member training has been completed in Q3. Next session scheduled for Q1 24/25. This is now standard business practice and forms part of ongoing member training and development.	Completed and standard business practice	Annually	Oct-23	E&R
NR30	'Time for Change' – Poverty in Wales	Tom Bowring	R3 Leadership on the poverty agenda <ul style="list-style-type: none"> We recommend that each council designate a cabinet member as the council's poverty champion and designate a senior officer to lead and be accountable for the anti-poverty agenda. 	The Council's Leader takes the executive lead on tackling poverty, whilst another member is the member champion. The Director of Corporate Resources is the senior officer responsible. There is a strong emphasis on the cost of living and working with our most deprived communities in the PSB's new Well-being Plan.	Completed	Dec-23	Aug-23	CPR/ L&C/ H&SC

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR5	Local Government Services to Rural Communities	Tom Bowring	<p>R2 - The role of Public Service Boards is evolving but there are opportunities to articulate a clearer and more ambitious shared vision for rural Wales. We recommend that PSB public services partners respond more effectively to the challenges faced by rural communities by:</p> <ul style="list-style-type: none"> - assessing the strengths and weaknesses of their different rural communities using the Welsh Governments Rural Proofing Tool and identify and agree the local and strategic actions needed to support community sustainability; and - ensuring the Local Well-Being Plan sets out a more optimistic and ambitious vision for 'place' with joint Page 24 of 36 - Vale of Glamorgan Council <p>Date of report Title of review Recommendation priorities co-produced by partners and with citizens to address agreed challenges.</p>	This work has formed a part of the development of the PSB's new wellbeing plan that was approved in May 2023. This has taken place alongside the evidence base from the wellbeing assessment which identified issues of accessibility of services in rural services as a theme of the assessment.	Completed	Jun-21	Aug-23	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR6	Local Government Services to Rural Communities	Tom Bowring	R3- To help sustain rural communities, public services need to think differently in the future. We recommend councils provide a more effective response to the challenges faced by rural communities by: - ensuring service commissioners have cost data and qualitative information on the full range of service options available; and - using citizens' views on the availability, affordability, accessibility, adequacy and acceptability of council services to shape the delivery and integration of services.	This work has formed a part of the development of the PSB's new wellbeing plan that was approved in May 2023. This has taken place alongside the evidence base from the wellbeing assessment which identified issues of accessibility of services in rural services as a theme of the assessment.	Completed	Jun-21	Aug-23	CP&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR2	Local Government Services to Rural Communities	Phil Chappell	<p>R1 - Socio economic change, poor infrastructure and shifts in provision of key services and facilities has resulted in the residualisation of communities in rural Wales. We recommend that Welsh Government support public bodies to deliver a more integrated approach to service delivery in rural areas by:</p> <ul style="list-style-type: none"> - refreshing rural grant programmes to create sustainable financial structures, with multi-year allocations; and - helping people and businesses make the most of digital connectivity through targeted and more effective business and adult education support programmes. 	<p>The Action states "by refreshing rural grant programmes to create sustainable financial structures, with multi-year allocations". This is complete in that Welsh Government have confirmed that no socio economic rural programmes will be funded from current allocations. The action around the integration of rural services is one that will require input from all services. The funding action that is for Regen can also be marked as complete because SPF projects linked specifically to the rural farming and funding themes have been funded as it was noted as the priority area for the rural Local action group before it was disbanded.</p> <p>In the Rural Vale we currently facilitate digital skills workshops at CF61 Centre in Llantwit Major on a Friday morning and at The Gathering Place in St Athan on a Monday morning. Each class is for 2 hours duration over a 10-week period. There are three terms each year which align with the school term times to enable parents to learn with us. We offer basic digital essential skills in line with Welsh Government's Essential Digital Literacy programme, and ICDL qualifications using Microsoft Office software from Level 1 to Level 3. We also accredit with Agored Cymru qualifications at a variety of levels appropriate to learners' abilities and digital interests. Anticipate extending this provision in the coming academic year by adding an extra session at each venue to support refugees moving into the area. We are working closely with other organisations to assist this group.</p> <p>All learners are eligible for device loans when registered with us. We have a bank of laptops stored at Palmerston Education Centre for this purpose. They can also access our Databank facility where</p>	Completed	Jun-21	Jul-23	E&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR10	The effectiveness of local planning authorities in Wales	Ian Robinson/ Marcus Goldsworthy	R1 - To improve involvement with stakeholders and ownership of decisions we recommend local planning authorities: - test current engagement and involvement practices and consider the full range of other options available to ensure involvement activities are fit for purpose. - Use 'Place Plans' as a vehicle to engage and involve communities and citizens in planning choices and decision making. - improve transparency and accountability by holding planning meetings at appropriate times, rotating meetings to take place in areas which are subject to proposed development, webcasting meetings and providing opportunities for stakeholders to address committee meetings.	Continued digital engagement with Community Councils and other consultees / stakeholders. Increased use of online meetings to engage with and accommodate stakeholders, including RLDP workshop programmed with Town and Community Councils. Planning committee meetings held at accessible times online, webcasting meetings and providing comprehensive opportunities for all stakeholders to personally engage at meetings. Councillor engagement sessions being programmed and held to support the review of the RLDP. Complete but will be ongoing as part of business practice - New work to commence 22/23 and will be included in the review of the LDP going forward.	Completed	Mar-21	Jan-23	E&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR11	The effectiveness of local planning authorities in Wales	Ian Robinson/ Marcus Goldsworthy	R2 - Local planning authorities have been subject to significant reductions in funding and struggle to deliver their statutory responsibilities. To improve resilience, we recommend that local planning authorities: - Review their building control fee regimes to ensure levels set, better reflect the actual cost of providing these services and make the service self-funding - improve capacity by working regionally to integrate services to address specialism gaps, develop joint supplementary planning guidance and develop future local development plans regionally and in partnership with other local planning authorities.	Building Control fees have been reviewed and increased from 1/4/2023 to enable more resilient delivery of the service whilst still being competitive with the private sector	Completed	Mar-21	Jan-23	E&R

Reference	Report	Responsible Officer	Regulatory Recommendation	Update	Status	Target Date	Date of Last Update	Scrutiny Committee
NR12	The effectiveness of local planning authorities in Wales	Ian Robinson/ Marcus Goldsworthy	R4 - that local planning authorities improve the effectiveness of planning committees by: - reviewing their scheme of delegation to ensure planning committees are focused on the most important strategic issues relevant to their authority. - revising reporting templates to ensure they are clear and unambiguous to help guide decision making and reduce the level of officer recommendations overturned. - enforcing the local planning authorities' standards of conduct for meetings.	Planning committee scheme of delegation reviewed to allow officer delegated decisions on prior notification applications, and delegated sign off of Developments of National Significance Local Impact Reports. Planning committee members reminded of committee conduct. Complete but will be ongoing as part of business practice	Completed	Mar-21	Jan-23	E&R
NR22	Homelessness Reviewed: An Open Door to Positive Change October 2021 Public Services Ombudsman for Wales (PSOW)	Nick Jones	f) Create a Review Process factsheet, ensuring an Easy Read format is available.	Action complete, information reviewed and continues to be accurate and appropriate.	Completed	N/A	Jan-23	H&SC